

Clark.edu just got better



Clark's new website features improved navigation and a mobile-friendly format.

Clark College is launching a new website today that will help improve navigation, expand access for students, and ensure timely updates to content. The website, which uses the same clark.edu address as the college's former website, features a new, mobile-friendly format that can be viewed on a variety of platforms and devices.

The new site also includes a variety of helpful features to aid students in navigating to the information they need. A prominent box on the home page includes links to frequently used pages; for more detailed searches, the website's "Clark A-Z" page has been expanded to offer visitors direct links to even more services. This page and other navigation tools are now easily findable through the "Directories" link on the right side of the top navigation menu found on every page.

For students, the "Current Students" page (also easily found in the top navigation menu that appears on every page, under "Clark Students") has been improved with a clean layout that helps students easily access the information they need—including schedule planning, online registration, and student email.

Behind the scenes, a new content management system has streamlined departments' abilities to update information on their web pages, ensuring that important departmental information gets updated regularly by the people who understand it best. The college's Communications & Marketing Department will continue to oversee the website's look and operation.

The new site is the work of not just Communications & Marketing, but of dozens of Clark staff and faculty members who collaborated on content and navigation, trained to become content managers, and worked to improve the content on their respective departments' pages. Many months in the making, this new website will continue to develop after launch, with new features like a mobile-friendly online map to the main campus already in the works.

Visitors to the site are encouraged to contact commark@clark.edu with any questions, notes for improvement, or concerns.

Athletics greets new leader



Director of Athletics
Ann Walker

Vice President of Student Affairs William Belden announced today that Clark College has hired Ann Walker as the new Director of Intercollegiate Athletics; her first day will be Tuesday, September 2. Walker comes to Clark from Nova Southeastern University in Fort Lauderdale, Florida, where she served as the Associate Athletic Director for Compliance and Internal Operations. Overall, Walker has served for 23 years in athletics in roles ranging from administration to coaching.

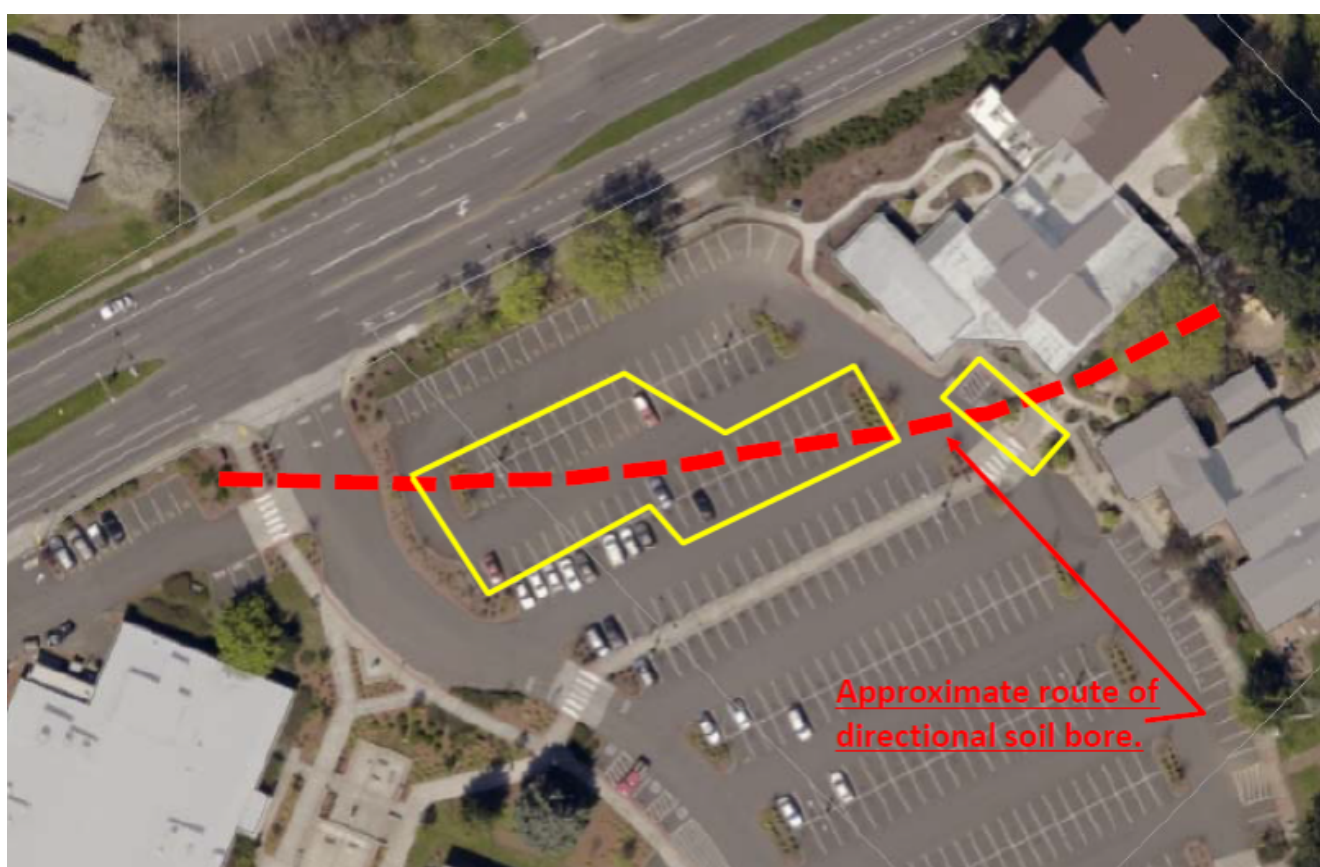
“We are excited to be able to hire someone with Ann’s depth of experience and commitment to student success in this position at Clark, and I know she will be a great resource and advocate for our student athletes,” Belden said.

Walker served as an assistant basketball coach at Creighton University before being hired to head the women’s program at Minnesota State University. From there, she moved into athletic administration and has held a variety of positions including conference leadership roles. She has a M.A. in Sports Psychology from the University of Iowa, and a B.A. in Elementary Education from Northwestern College in Iowa.

Walker comes to Clark during an athletic upswing. Last year, 10 of 11 sports programs at Clark College made post-season

appearances and four coaches won conference Coach of the Year Honors. Clark College's fall athletic programs begin play on Monday, August 25.

Closures in Green Lot One



Work and closures will take place inside the areas marked by yellow lines.

Sections of Green Lot One will be closed off during the month of July as the college works to improve its fiber optic system. On July 15 and 16, the entire northwest portion of the lot will be closed to cars as workers determine the locations of existing underground utilities. Once those locations have been determined, smaller areas of the lot will be closed off as specific sites are worked on. All work should be done, and

the entire lot re-opened, by the end of July.

Article and photo contributed by Facilities Services.

Summer Quarter Hours



Beginning July 11, the College will be closed to the public at noon on Fridays through August 29. Below please find information about the availability of College services available during this closure period.

Note: Even when services are available during normal operating hours, staff do take vacation during the summer and not all departments may be at full strength all the time. However, the college will ensure adequate staff coverage in critical areas.

Bookstore

- Open Friday, July 11, 7:30 a.m.-5:00 p.m. and Friday, July 18, 7:30 a.m. – 12:00 p.m.
- Open Monday through Thursday, 8:00 a.m. – 5:00 p.m., and closed Fridays, July 21 – August 22
- Open Friday, August 29, 7:30 a.m. – 5:30 p.m.

Business Services

- Will be closed at noon on Fridays July 11 – August 29.

Cashiering

- Will be closed at noon on Fridays July 11 – August 29.

Central Services

- Outgoing mail will be delivered to the Post Office prior to noon on Fridays, July 11 – August 29. There will be no campus mail delivery after noon on those Fridays. Campus mail will be delivered on the following Monday.

Emergency Management

- Will maintain normal operating hours during the summer and will not be closed at noon on Fridays.

Environmental Health and Safety

- Will maintain normal operating hours during the summer and will not be closed at noon on Fridays.

Events Services

- Will be closed at noon on Fridays from July 11 – August 29, unless there is an event scheduled that requires staff to be on site.

Facility Services

- Will maintain normal operating hours during the summer

and will not be closed at noon on Fridays.

Financial Aid

- Closed all day on Fridays for processing.

Food Service

- Bakery – open Monday – Thursday, 8:00 a.m. – 1:00 p.m.
- Bauer Coffee Lounge – open Monday – Thursday, 7:30 a.m. – 2:00 p.m. Closed Fridays.
- Hanna Coffee Lounge – open Monday – Thursday, 7:30 a.m. – 3:00 p.m. Closed Fridays.
- Chewy's Really Big Burritos – open Monday – Thursday, 10:00 a.m. – 3:00 p.m. Closed Fridays.
- College Burger – open Monday – Thursday, 10:00 a.m. – 3:00 p.m. Closed Fridays.
- Mighty Bowl – open Monday – Thursday, 10:00 a.m. – 3:00 p.m. Closed Fridays.
- *Anderson Grill is no longer in operation. A new vendor, to be selected over the summer, will begin operations fall quarter in that space.*

Human Resources

- Will be closed at noon on Fridays July 11 – August 29.

Information Technology Services

- Will maintain normal operating hours during the summer and will not be closed at noon on Fridays.

The iQ Credit Union branch on the main campus

- Open Monday – Thursday, 9:00 a.m. – 1:00 p.m., July 7 – August 28. Open 9:00 a.m. – noon on Fridays from July 11 – August 29. Resumes regular operating hours the week of September 1.

Library:

- Open Monday – Thursday 8:00 a.m. – 6:00 p.m. Closed Friday, Saturday and Sunday (July 5 – August 31).
- eLearning front office (LIB 124) open Monday – Thursday 8:00 a.m. – 4:30 p.m. and 8:00 a.m. – noon on Friday.
- TechHub (Cannell Library) open Monday – Thursday 8:00 a.m. to 5:00 p.m. **Phone and email only Friday – Sunday**, Fridays 8:00 a.m. – 5 p.m., Saturday and Sunday 10:00 a.m. – 3:00 p.m.

Office of the Vice President of Administrative Services

- Will be closed at noon on Fridays July 11 – August 29.

Office of the Vice President of Instruction

- Will be closed at noon on Fridays July 11 – August 29.

President's Office:

- Will be closed at noon on Fridays July 11 – August 29.

Production Printing

- Will be closed at noon on Fridays July 11 – August 29.

Security

- Lost and Found/ID Cards desk will be closed at noon on Fridays July 11 – August 29.
- Dispatch will be closed at 2 p.m. on Fridays July 11 – August 29.
- Security officers will be available 24/7 for all security-related issues.

Student Affairs

- Will be closed at noon on Fridays July 11 – August 29 (except Financial Aid which is closed all day on Friday for processing).

Tutoring

- Please visit the Tutoring Center's website for a complete list of summer hours and locations.

Other Clark College locations

The Clark Center at WSU Vancouver, the Columbia Tech Center, and the Continuing Education Center in downtown Vancouver will also be closed to the public at noon on Fridays, although instructional classes—as well as programs offered by Corporate & Continuing Education—will be provided as already scheduled.

This article contributed by Administrative Services.

Photo: Clark College/Jenny Shadley

Strategic Plan: How Are We Using Your Ideas?



In the beginning of 2013, the college asked employees to imagine what Clark would look like in 2020. The college community answered this question with thoughtful responses. That feedback was used to create the Vision 2020 Themes, which in turn were used to focus in on the central theme of the new Strategic Plan:

student learning.

On Opening Day fall 2013, the college divided into small groups to discuss student learning and had follow-up meetings

on the subjects of Access, Environment, Engagement and Commitment to Learn. Those ideas and feedback were reviewed by Taskforce 2 and reports have been generated to be used as one of the tools Taskforce 3 will use to create the mission, vision and core themes for the next strategic plan.

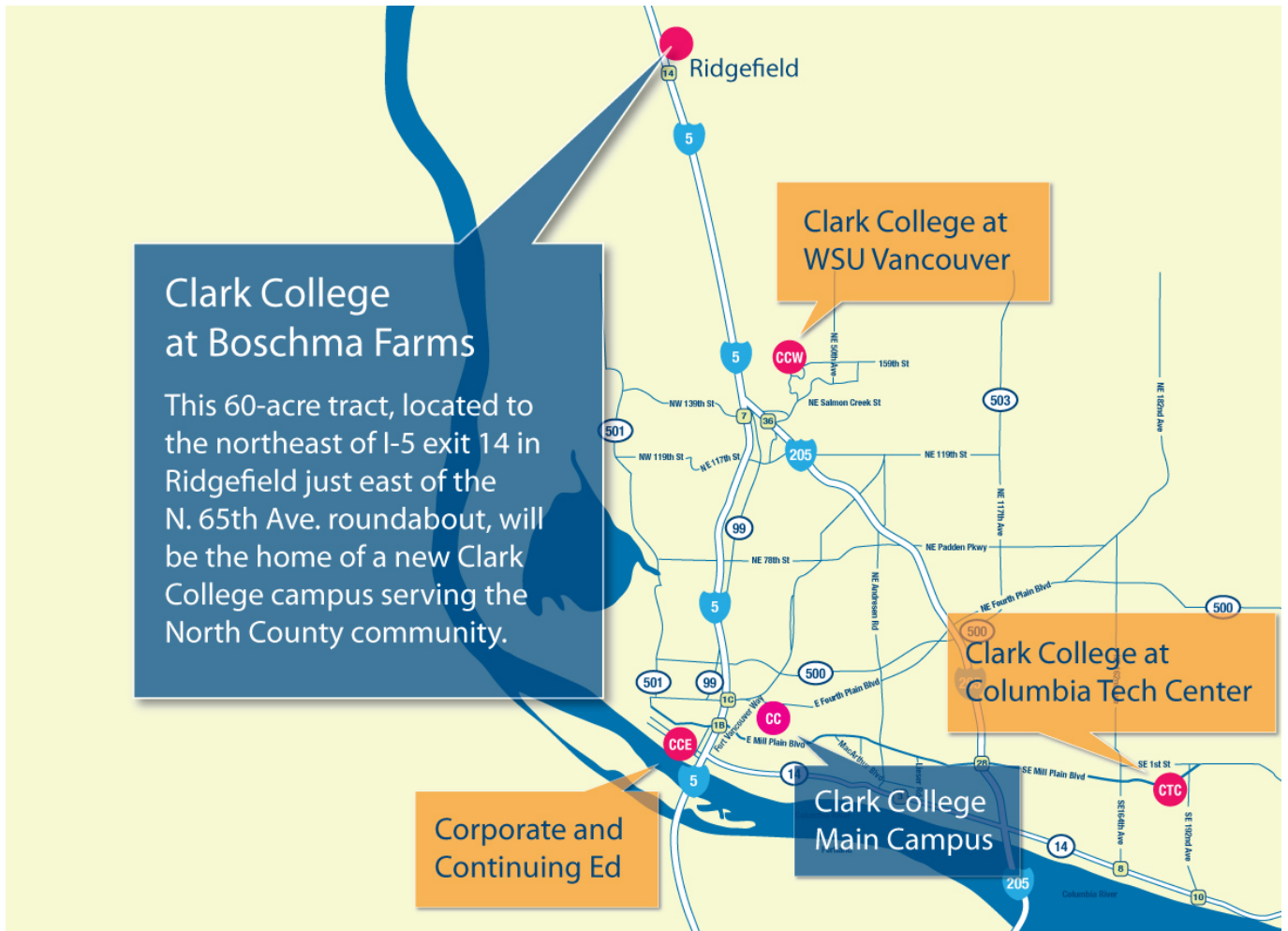
Taskforce 3 will convene in June and will complete their work in fall 2014. All the individual input and small-group participation gathered since Opening Day 2013 is being used as a tool to create the framework that will determine how the college allocates resources and makes future decisions.

Once the core themes are drafted, we will share the work of Taskforce 3 and solicit feedback. Then, we will seek more volunteers to draft the goals around each of the core themes during fall quarter 2014. During winter quarter 2015, we will revise and finalize the strategic plan based on feedback gathered from the college. The final Clark College 2015-2020 Strategic Plan will be voted on by the Clark College Board of Trustees during spring quarter 2015.

Thank you for all of your hard work and for keeping the college focused on student learning.

This article submitted by the college's Strategic Plan Taskforce 1

**North County Location
Announced**



Clark College announced today the purchase of land that will become the location of a new campus serving the northern portion of the college's service district.

The purchase was made possible with the strong partnership of the Clark College Foundation, which finalized the purchase of nearly 60 acres through a generous \$3.1 million gift from the Boschma Family LLC. Additionally, the foundation will pay \$6 million for the land. The acreage is located in Ridgefield on the east side of North 65th Avenue, north of Pioneer Street and northeast of the Interstate 5 and Pioneer Street interchange.

The leadership gift from the Boschma family was key in being able to move forward on this project. In making the more than \$3.1 million gift, Hank and Bernice Boschma said they were excited to be a part of expanding educational opportunities for students in the region, including first-generation and

immigrant students.

In April, the Washington State Board of Community and Technical Colleges prioritized building projects for the upcoming biennium. According to that prioritization, the North County Campus building will receive design funding in the 2017-2019 budget, and likely receive construction funding in the 2019-2021 budget.

The gift and acquisition help realize the long-term vision for the growth anticipated at Clark College. The college's 2007 Facilities Master Plan identified North County as a growth area based on projections from regional economists, and the most recent update of the Facilities Master Plan reinforced the need for a facility in this part of Clark's service area.

Making Change: The Benefits of ctcLink



Director of Change
Management Jane

Beatty

Let's continue to explore some of the aspects of what will change when we go live on ctcLink in May 2015. Some of us here at the college don't use the legacy systems (PPMS, SMS or FMS). But even in those cases, ctcLink will improve our work lives. All employees will have access to a new self-service online portal, where you can change basic information—things like your address or phone number—without hunting down the right contact person or form.

There will be separate areas in the portal designed for Clark employees, students, and faculty, to adjust to their different needs. But if you're both a student and an employee at Clark, good news! Your information will be automatically updated throughout the system—no more having to submit the same update to multiple systems.

Here is an example of an employee self-service screen shot—this is a mockup, but shows an example of what will be available in ctcLink self-service centers.

Features: Employee Self Service

Employees can manage their college business online.

Employees can:

- Edit and update personal information
- Review benefits summary and dependent coverage
- Change their W4 form
- Request leave
- Report time
- Request, maintain and update training and development

Dependent/Beneficiary Name	Relationship	Type of Benefit	Description
Erik Mathers	Spouse	Medical	Medical HMO Plan 2
		Dental	Dental DMO
		Life	Basic Life Plan
		Supplemental Life	Suppl Group Life 1x
		AD and D	Flat 25K AD&D

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the college who use the legacy systems every day, the improvements will be more dramatic. Staff in Corporate & Continuing Education, for example, anticipate a significant change. CCE has been using a separate student management system for over six years; with ctcLink, they will all be using the same system the rest of the college uses, making everything from class management to student management much more streamlined and easily managed.

Faculty, meanwhile, can look forward to having a system that can apply a prerequisite screen for students' registration after grades are submitted. Currently, faculty often wind up spending a lot of the first day of classes checking the prerequisites for each student, because students who passed the prerequisite class registered before the preceding quarter's grade was submitted. Often faculty don't even know students lack the prerequisite for the class, so they have to identify those students and find a way of speaking privately

with them the first day. This just adds to the number of overwhelming tasks associated with the first week.

These are just a few examples of the changes that the new ERP (Enterprise Resource Planning) system will bring to Clark College. Stay tuned for more examples and information on this change that Clark College, and all 34 community and technical colleges in Washington, will experience.

For more information on Clark's adoption of ctclink, visit the Change Management area on Clark's intranet (login required).

Photo: Clark College/Jenny Shadley

Welcome Advice



Vice President of Instruction Dr. Tim Cook welcomes members

of the college's advisory committees.

On January 21, 2014, nearly 40 people attended Clark College's Advisory Committee Chairperson Training. Clark College has 25 advisory committees, 15 of which were represented by a chair and/or vice-chair at this training session. Others who attended the training included faculty and administrators.

Vice President of Instruction Dr. Tim Cook opened up the session by welcoming the attendees and discussing the importance of advisory committees to the college and the role they will play in the future. Advisory committees are groups of industry and business experts who help ensure that the college's career and technical programs are aligned correctly with the region's workforce needs.



Dedra Daehn, Director of Academic Services, conducted the training. Topics of the session included ways to engage advisory committee members, work plan development, basic parliamentary procedure and effectively leading committees. A time of

questions and discussion followed the training session.

This training, which was first offered last year, is an ongoing commitment of the college to support and enhance advisory committees.

Dedra Daehn contributed this article.

Photos: Clark College/Jenny Shadley

Making Change: introducing ctcLink



As Clark College's Director of Change Management, one of my goals is to increase awareness of the Community and Technical Link (ctcLink) project at our college. This project will change our working environment in a big-but positive-way. Please read below for more information. If you have any questions about the project, I am always available to help answer them for you.

What is it ctcLink

ctcLink is an Enterprise Resource Planning (ERP) project that will modernize, centralize, and standardize the Washington Community & Technical Colleges' administrative systems. Our current legacy systems (Student Management, Financial Management, Payroll & Personnel Management, and Financial Aid) will be replaced by Oracle Peoplesoft applications.

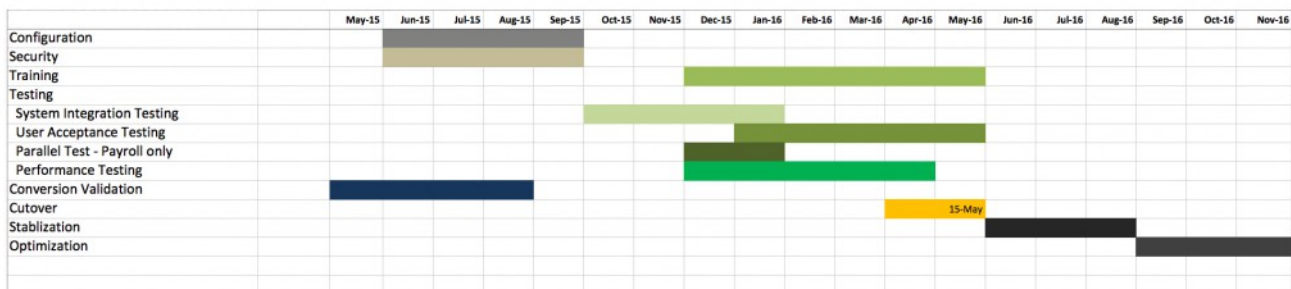
Why do we need to replace our current systems?

Our current administrative system is over 30 years old. As most of you have experienced, it is usually offline for several hours each night, and it has very little flexibility or support for modern technologies and needs, such as mobile device support or 24/7 access for students and employees. If you have stories you'd like to share regarding the current system and its limitations, please send them to me. I'd love to share with everyone next month how some of these limitations can be resolved with ctcLink.

When is all this happening?

This changeover will take place in May 2015, but we have a lot to do before that happens: Cleaning up all of our current data from the old system, convert that data for the new system, and understanding how the new software will change how we do business at the college. In August 2014 (yes, just seven months away!) the SBCTC and Ciber (a vendor helping us implement the changeover) will arrive at Clark College and start taking us through a plethora of activities to get us ready. Between now and then, we have a lot of work to do to better understand the software's functionality and to make sure our data will move over to the new system successfully. The timeline below gives a clear idea of how the change will be structured.

 TIMELINE FOR AUGUST 2014 – MAY 2015



Who will be affected?

The short answer is: everyone! Everyone who accesses and/or administers any part of our current systems (including class, employee, financial, procurement, and student systems) will be affected. Once the ctcLink project is completed, you will be using entirely new systems. (Don't worry: There will be training available for everyone. Training needs and schedules will vary depending on your role at the college.)

Additional Information and Resources

The Washington State Board for Community & Technical Colleges (SBCTC) has a dedicated ctcLink website with lots of resources

and information.

Clark College also has an intranet web area for Change Management and ctcLink (ClarkNet login required). You can go to this website to find out more information and links to further information. This website also contains the names of many people who have been working diligently to help get some foundational decisions made regarding the overall architecture and infrastructure of how the system must work to comply with regulations and college policies. These are our Subject Matter Experts (SMEs). You can find someone in the area in which you work.

Thanks,

Jane Beatty
Directory of Change Management
X2903
jbeatty@clark.edu

Focusing on the Future



President Robert K. Knight pauses for a moment in his 2014 State of the College address.

At 80 years old, Clark College still has plenty to learn—that was the message Clark College President Robert K. Knight conveyed in his annual State of the College address.

Knight took a moment to acknowledge that the college was in the midst of celebrating its 80th anniversary, but then said that, rather than focusing on the past, “I have been ... thinking about what steps we can continue to take to ensure that Clark College at 100 is the vibrant and important place that it is today.”

Knight said that he thought the college was “on the right path” in that respect, pointing to recent accomplishments such as a very successful accreditation visit by representatives of the Northwest Commission on Colleges and Universities, during which the commission acknowledged the improvements Clark has made in the area of shared governance.



Presidential Coin recipient and Automotive Technology professor Mike Godson, *right*, with Dick Hannah representative Gary Schuler. Godson and Schuler worked together to help create a partnership that allows aspiring automotive technicians to take classes at Clark College and work at Dick Hannah simultaneously.

Other recent accomplishments Knight noted included:

- Receiving funding for a new building on the main campus dedicated to STEM (Science, Technology, Engineering and Mathematics), scheduled to break ground in summer 2014;
- Recent state approval for a \$35 million satellite location in northern Clark County at a site still to be determined;
- The success of the Clark College Foundation's "Ensuring a Bright Future" fundraising campaign, which is predicted to reach its goal of \$20 million in spring 2014;
- The introduction of a Bachelor of Applied Science degree in Dental Hygiene, the first bachelor's degree to be offered by the college;
- A statewide record in the number of online courses

- certified by Quality Matters;
- The opening of a Veterans Resource Center on the main campus to help the college's estimated 800 student veterans;
- The continued development of a new Strategic Plan for the years 2015-2020;
- Clark's leadership role in transitioning to ctcLink;
- New programs and opportunities for students to participate in cutting-edge learning in the automotive, aeronautics, and bioscience fields;
- National awards won by *Phoenix*, Clark's journal of arts and literature;
- Increased enrollment in Clark's Honors Program.

Knight acknowledged that Clark's enrollment has decreased for the first time in recent years. "We expected that," he said. "It's a good thing, because it means that people are finding jobs. We expect enrollment to continue to go down a little bit."



President Knight with Che'yna Shotwell. Shotwell, a junior at Mountain View High School, is part of the Penguin Promise partnership between Clark College and the Boys and Girls Clubs of Southwest Washington, which provides Clark College

scholarships to those students who fulfill the program's stringent academic requirements. She is on track to become the first student to receive such a scholarship from the program, which was announced at the 2013 State of the College address.

Knight explained that administration and staff were already discussing how to manage the college's enrollment. "We have to determine what is the right size for Clark College," he said. Then he added, "As we continue to be the most over-enrolled community college in Washington, we haven't turned away students yet."

Knight stressed that any decisions about the college's future would need to be based on whether or not they helped students learn. "As long as I am president, we will never forget that the student comes first and is the only reason we have a job and the only reason we're here," he said.

Photos: Clark College/Jenny Shadley

See more photos on our [Flickr page](#).

View the entire speech on [CVTV](#).