

# Presidential Coins



Prof. Kathleen Perillo receives a Presidential Coin from President Knight at the 2016 State of the College address.

In 2007, Clark College President Bob Knight introduced a new honor at Clark College: the presidential coin.

The coin is given to faculty and staff members who provide exemplary service to Clark students, the college and the community. The honorees are decided by the president and are kept secret until the names are announced—generally on Opening Day in the fall or during the annual State of the College address.

Five Clark College employees received Presidential Coins during his 2016 State of the College address on January 21. They were:



Karen Driscoll, *left*, was congratulated by her colleagues from Economic & Community Development, Tracy Reilly Kelly and Bonnie Peterson. President Knight praised Driscoll as “a great mentor to so many people both inside and outside the Financial Aid Office.”

### **Karen Driscoll**

President Knight characterized Financial Aid Director Karen Driscoll as “the best financial aid director in the state of Washington.”

Driscoll has earned praised as a leader not only at Clark College, but in the state. She has served as the president, vice president, treasurer, and legislative representative of the Washington Financial Aid Association; represented the state of Washington as the Western Association of Student Financial Aid Administrators board president; served as president and treasurer of the state’s Financial Aid Council; and is an active member of the State Need Grant Legislative Group representing community colleges.

“She is an approachable and genuine leader and probably the only person I know who likes to read federal financial aid updates over her morning cup of coffee,” said Knight.

Driscoll, who has led Clark's Financial Aid Department for eight years, is retiring later this year.



Maria Masson receives a round of applause with her Presidential Coin.

## **Maria Masson**

Maria Masson joined Clark College in 2014 as Assistant Director of Human Resources and, in the words of President Knight, "hit the ground running."

Masson's role has included providing human resources services to the college community and leading the college's benefits team's efforts to comply with complex and ever-changing regulations. Recently, she was also named the college's Title IX Coordinator. She has also served the college as an adjunct instructor teaching Spanish.

"She is always willing to help where she is needed and approaches her work with a problem-solving attitude," said Knight.



Ken Pachico, *right*, has served as Director of Security & Safety for 12 years.

### **Ken Pacheco**

After a distinguished career in law enforcement in Portland, Ken Pacheco was hired in 2004 as Director of Security & Safety. Pacheco also serves on Clark's Behavioral Intervention and Threat Assessment Team, its Emergency Management and Planning Committee, as a Title IX investigator, and as the college's representative on the statewide Safety, Security and Emergency Management Council.

"He can always be counted on to respond quickly to any incident, day or night, and even on weekends," said Knight. "He is known for his calm, 'just the facts ma'am' approach to his job, as well as for being fair-minded in enforcing the College's policies and regulations."



Prof. Kathleen Perillo, center, with STEM Coordinator and biology professor Erin Harwood and Dean of STEM Dr. Peter Williams.

## **Kathleen Perillo**

Biology professor Kathleen Perillo began teaching at Clark in 1999 and was awarded tenure in 2002. She presented on biodiversity in 2008 as part of the college's respected Faculty Speaker Series. She has worked with the Washington Department of Fish and Wildlife in support of western pond turtle recovery activities in the Columbia River Gorge and she is the co-founder and president of the Center for Eco-dynamic Agriculture, a nonprofit organization dedicated to promoting biodiversity in agriculture.

More recently, Perillo has been leading efforts on native-plant restoration on the main campus, as well as the development of a new environmental science degree.

"Most importantly, with members of the college and Ridgefield communities, she is leading the visioning for sustainability efforts at the North County site," said Knight.

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# Fall 2015 Classified Staff Award: Vanessa Meyer



Vanessa Meyer

Congratulations to **Vanessa Meyer**, recipient of the 2015 Fall Quarter Classified Staff Excellence Award.

Meyer is the Secretary Senior in the Behavioral and Social Sciences unit, and is the sole support for both divisions, which encompasses 10 departments, 21 full-time faculty, and 35 adjunct faculty. Vanessa was nominated with input from 23 Clark employees.

Meyer is described by her nominators as “friendly, helpful, efficient, knowledgeable, innovative and committed.” She is known to be a natural collaborator who lends her talents and skill sets to develop strategies that can replace outdated modalities and allow departments to function smoothly.

Nominators commend Meyer for treating everyone with the utmost respect and taking on challenges with humor and grace. As one colleague describes it, “I’ve worked with Vanessa Meyer for over 10 years and her exemplary work ethic has always



impressed me. She's organized, knowledgeable, and very efficient. She effectively meets the goals that are set for her, and completes all tasks in a timely manner. It appears that nothing is beyond her ability to accomplish."

Congratulations as well to this quarter's other nominees:

**Linda Healy** works as Program Support Supervisor for Advising Services and is called the "glue that keeps the office together." Linda is a caring and compassionate leader who leads by example and is the first to support new projects and initiatives. She engages colleagues and staff in sometimes difficult but important conversations; addresses challenges instead of ignoring them, and is a firm believer in continuous improvement. Healy acts as liaison between departments because she is highly respected and well-liked by her fellow colleagues. As one nominator explains it, "She has a way of bringing people together to get a job done. Linda isn't just a cooperative spirit, she is the spirit of compassion and good will and she is a pleasure to work with."

**Dan Simonson** works for Facilities Services as a Maintenance Mechanic, and is described as an "outstanding team leader for Facilities." He has a strong work ethic; is committed to whatever job he is assigned to; is never without his tools, and is always willing to help when he can. His nominators admire the quality of his work; his calm, steady demeanor, and find his cost-saving suggestions helpful. Simonson is considered to be efficient, knowledgeable and a pleasure to work with. One nominator wrote, "He has a kind heart and it shows in his everyday interactions with everyone."

As Maintenance Mechanic in Manufacturing Technology, **Mitch Sott** is termed "Resident Mr. Fix It" in the bakery. He is accessible and responsive to their needs, and deemed "indispensable" to the department. Sott is known for quality work and a consistently quick turnaround time for projects. He has saved the department money by being creative and willing

to tackle anything asked of him. The tag line in the bakery is "Don't throw it out, call Mitch. If he can't fix it, he'll make a new one." Sott's work is not only functional, but also artistic. He is always pleasant and friendly, and he makes his customers feel valued.

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## **Exceptional Classified Staff Awards**

Opening Day is traditionally the occasion for announcing the yearly Exceptional Classified Staff Awards, which recognize two classified employees for their contributions to Clark College. Recipients receive a glass plaque and \$1,000, funded through an anonymous donor's contributions to the Clark College Foundation.

For their "exemplary work performance, outstanding service to the college, a positive and cooperative spirit, and/or special achievements or contributions to the college," BEECH Unit Operations Supervisor Jeri Kemmer and Facilities Services Maintenance Mechanic Thor Tesdale were named the winners of the 2015-2016 Clark College Exceptional Classified Staff Awards.





Jeri Kemmer

### **Jeri Kemmer, BEECH Unit Operations Supervisor**

Jeri Kemmer is the Unit Operations Supervisor for Basic Education, English, Communication & Humanities (BEECH) at Clark.

The following comment from one of her Secretary Seniors best summarizes Kemmer's exemplary work performance: "Jeri really does go above and beyond when it comes to working at Clark College. She doesn't just do her job. She is constantly exploring ways to make everyone's job easier and she's been instrumental in many changes that have happened within our unit and across campus. She won't simply accept the status quo. If there is a problem, she wants to find a solution that benefits everybody."

In her 19 years of working at Clark, Kemmer has served on numerous committees at Clark and has attended over 300 hours of professional development training in order to benefit herself, her job, and everyone at Clark. One office assistant wrote, "Jeri's work ethics are exemplary and she always has Clark's best interest in mind. She makes all of us better employees. I love working with her."

In addition to her work here at Clark, Kemmer runs an

international nonprofit called Strong Harvest International with her husband, Rick.



Thor Tesdale

### **Thor Tesdale, Facilities Services Maintenance Mechanic**

Thor Tesdale is a Maintenance Mechanic in Facilities Services and has been with Clark College for more than 15 years.

Nominated with input from 10 Clark employees, Tesdale is described as someone who is “always smiling and willing to problem-solve.” One of his nominators remarked, “One of the things I admire most about Thor is his respect for all individuals. Thor’s personality is inclusive and he desires to work together to achieve the necessary job-related outcomes.”

Another nominator wrote, “His energy and enthusiasm are contagious. He creates a positive work climate.”

Other characteristics attributed to Tesdale’s outstanding work performance include responsiveness, collaboration, efficiency, creativity and communications skills. Nominators describe a colleague who responds promptly to all phone and email messages, is always on time for scheduled meetings, and makes

sure all involved individuals understand the decisions that have been made. They say his communication skills are critical to making sure jobs are completed correctly and on time. As one nominator explains, "Even when deadlines loom and tensions mount, Thor's calm and respectful personality is a beneficial addition to Facilities Services."

Other finalists for the award were:

- **Karmel Baldwin**, Secretary Senior, Life Science
- **Guisela Eberle**, Human Resource Consultant 1, Human Resources
- **Ernie Hafso**, Custodian 1, Facilities Services
- **Jeri Kemmer**, Admin Service Manager, BEECH
- **Marianne Luther**, Secretary Senior, Counseling & Health Center
- **Vanessa Meyer**, Secretary Senior, Behavioral & Social Sciences
- **Gail Robinson**, Secretary Senior, eLearning
- **Carmen Roman**, Program Specialist 2, Advising
- **Tia Schmidt**, Administrative Assistant 3, Nursing
- **Susan Taylor**, Program Manager A, International Programs
- **Thor Tesdale**, Maintenance Mechanic 2, Facilities Services
- **Lynn VanHoomissen**, Program Support Supervisor 1, Security & Safety
- **Heather White**, Program Support Supervisor 2, Disability Support Services

The Clark College Foundation instituted the yearly Exceptional Classified Staff and quarterly Classified Staff Excellence awards in 1997 to recognize exceptional staff members. Nominations may be submitted by classified, administrative and exempt staff; faculty; students; alumni; retirees; college trustees; and Foundation directors.

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# Summer Quarter Classified Staff Excellence Award



Congratulations to Thor Tesdale, recipient of the 2015 Summer Quarter Classified Staff Excellence Award!

Thor Tesdale is a Maintenance Mechanic in Facilities Services and has been with Clark College for more than 15 years.

Nominated with input from 10 Clark employees, Tesdale is described as someone who is "always smiling and willing to problem-solve." One of his nominators remarked, "One of the things I admire most about Thor is his respect for all individuals. Thor's personality is inclusive and he desires to work together to achieve the necessary job-related outcomes."

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sure all involved individuals understand the decisions that have been made. They say his communication skills are critical to making sure jobs are completed correctly and on time. As one nominator explains, "Even when deadlines loom and tensions mount, Thor's calm and respectful personality is a beneficial addition to Facilities Services."

Also nominated this quarter was:

### **Guisela Eberle**

Eberle is a Human Resource Consultant at Clark College and was highly commended by her nominator for her "exceptional service."

Her nominator explains, "Guisela has met with me numerous times during this past spring and summer to help me understand, and appropriately fill out, the many complex health and retirement forms necessary for my successful retirement from Clark. She has been unfailingly patient, knowledgeable and helpful to me during these many meetings. In my experience, she is outstanding for her willingness to meet with me, sit patiently while I ask questions, and to answer all the questions until I understand. I have been very impressed with her and always leave her office with a smile on my face, which is nearly miraculous, given the complexity of the issues involved."

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# Spring Quarter Classified Staff Excellence Award



Counseling and  
Health Center  
Administrative  
Assistant Marianne  
Luther

Congratulations to **Marianne Luther**, recipient of the 2015 Spring Quarter Classified Staff Excellence Award!

Marianne Luther is the secretary senior for the Counseling and Health Center and is on the “front line” for walk-in students in crisis.

Luther is described as “wonderfully calm, friendly, supportive, and compassionate to all students visiting the center.” She patiently speaks with students to find out what they need; researches resources and provides directions to services on campus and in the community.

Luther has independently transformed the CHC lobby, adding free herbal tea, calming posters, positive thoughts that can

be torn off, puzzles, coloring books, and create-a-poem magnets. On her own initiative she created a “chill out” room where students can call crisis lines when counselors are unavailable.

Luther maintains a positive attitude and is very respectful and courteous to those around her by placing the needs of others in front of her own. One of her colleagues describe her as “by far one of the best administrative assistants I have ever had the pleasure of working with. Her warm demeanor, can-do attitude, compassionate tone, and friendly sense of humor have made her a huge asset to the Counseling and Health Center.”

Also nominated this quarter were:

### **Vanessa Meyer**

“Vanessa Meyer was recently promoted to secretary senior in the Behavioral and Social Sciences Department, and has done everything needed to keep the place organized. She takes care of lockers, printers, and paper and ink cartridges as well as maintaining the mail room and keeping it free of clutter. She goes the extra mile to keep the break room tidy. Everything she does is orderly. When help is needed, Meyer takes prompt action and even delivers letters and books to faculty members who are less frequently physically present. The most important thing about her great customer service is her cheerful attitude. Vanessa displays a high degree of courtesy to her colleagues and others look forward to her services. Above all, this employee is polite and shows courtesy to the students, faculty and staff.”

### **Gail N. Robinson**

“eLearning’s secretary senior, Gail N. Robinson, is a real cheerleader for success and will do anything to help all of her coworkers be successful in their jobs. Gail takes pride in making everyone around her shine. When she sees a need she



finds a way to help in any way she can. She considers each person's contributions and wisely considers all pieces for the best outcomes – she is very good at bridging gaps between biases and services. She respectfully communicates and advocates for those she supports. This is evident by the way she identifies events and opportunities for the eLearning staff, our Dean and other departments in the CLASS unit to reach out to and to support the college community. It is amazing how she organizes her time to accommodate so many staff so successfully. It is a privilege, to state the least, to have Gail as an eLearning team member.”

### **Thor Tesdale**

“Thor Tesdale works for Facilities Services at CCW, as Maintenance Mechanic 2 and Painter. When Thor looks at a job, rather than saying it can't be done, he helps figure out ways to make it happen; and make it happen within financial limitations. He prioritizes jobs so that the most pressing deadlines are met first and schedules his work to minimize disruptions to students, faculty and staff. He also helps other co-workers complete tasks not related to his typical responsibilities. Thor is a team player! Many employees that work in facilities are not highly visible but their work impacts the college community in such a positive way. Thor is one of these people. His attention to detail is to be commended.”

### **Lynn VanHoomissen**

“A former graduate of Clark College, Lynn VanHoomissen has worked in the Security Department as a parking checker, security officer, emergency communications operator, and currently as the program support supervisor. Lynn has always shown a dedication to the college and the Security Department. Recently Lynn assisted the Portland Police Bureau Crisis Negotiation and Southwest Washington Regional Crisis Negotiation Teams in a joint training session. In recognition

of the contributions, the negotiation teams presented the college with a framed Certificate of Appreciation. She is a member of the College Council, and a member of several committees, including On and Off Boarding and 25 Live. Lynn is also responsible for establishing the 'Bring Your Child to School Day' ID card, and participation in the initiation of the Whistle Program for students."

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## Winter Quarter Classified Staff Awards



Congratulations to **Jeri Kemmer**, recipient of the 2015 Winter Quarter Classified Staff Excellence Award!

Jeri Kemmer is the BEECH Unit Operations Supervisor and has been with Clark College for 19 years.

The following comment from one of her Secretary Seniors best summarizes Jeri's exemplary work performance: "Jeri really does go above and beyond when it comes to working at Clark College. She doesn't just do her job. She is constantly

exploring ways to make everyone's job easier and she's been instrumental in many changes that have happened within our unit and across campus. She won't simply accept the status quo. If there is a problem, she wants to find a solution that benefits everybody."

Jeri has served on numerous committees at Clark and has attended over 300 hours of professional development training in order to benefit herself, her job, and everyone at Clark. One office assistant wrote, "Jeri's work ethics are exemplary and she always has Clark's best interest in mind. She makes all of us better employees. I love working with her."

The College Community will celebrate all 2014-2015 nominees and recipients at the Annual Ice Cream Social held in September.

The Classified Staff Excellence Award was established in 2005 and recognizes classified staff who have demonstrated exemplary work performance, outstanding customer service, a positive and cooperative spirit, and special achievements or contributions to the college community. Thanks to the support of the Clark College Foundation, each quarter's recipient receives a \$400 cash award.

Other nominees for this quarter, with quotes from their nominations, were:

**Karmel Baldwin, Secretary Senior, STEM**

"Karmel shows excellence in work performance by staying on top of her work, completing assignments on time, and keeping paperwork organized, tracked, and moving through the system. Karmel strives to be the best at what she does, no matter where she is stationed. She has taken on significantly large workloads, supporting very large departments. She tracks budgets, paperwork, email, forms, new hires, evaluations, faculty and an enormous number of students; all with an upbeat attitude and a smile. Karmel is always quick to offer her

services, no matter what.”

### **Ernie Hasfo, Custodian 1, Facilities Services**

“For 20 years Ernie has served as a custodian for Clark College. Over the years, he has taken on the tasks of window washer, hard floor specialist, and temp lead in addition to his regular custodial tasks. His co-workers can depend on him to be a team player and his positive and helpful attitude allow him to go the extra mile without being asked or complaining. Ernie is dedicated to outstanding service and excellence. Ernie is a good worker and supporter of the college. He cares about how his areas look and how he can improve the college.”

### **Carmen Roman, Program Specialist 2, Advising**

“Carmen’s work performance is beyond exemplary and her work ethic is excellent. She is always prompt to meet with a student, and is mindful of their time. She provides concise and clear information that ensures students understand their pathways and goals. The information Carmen provides to students, faculty and staff is timely and accurate. She has an unmatched and unique ability to adjust to all modes and levels of communication. Carmen makes you feel comfortable with the entire student experience by her ability and manner of speaking and the respect given to her clients.”

### **Tia Schmidt, Administrative Assistant 3, Nursing**

“When urgent and unexpected events occur, Tia has responded with creativity and unexpected solutions. She has often been the voice of reason and many times has been able to offer new perspectives, which have been invaluable when making hiring decisions. Tia is very considerate of new employees and goes out of her way to make them feel welcome. She goes above and beyond with her organization, attention to details, explanations of college systems and in sharing her experiences. Tia leads by example, exhibiting professionalism

with coworkers and is available to all her colleagues with an open door.”

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## Presidential Coins



Engineering professor Izad Khormaei receiving a Presidential Coin at the State of the College Address.

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The coin is given to faculty and staff members who provide exemplary service to Clark students, the college and the community. The honorees are decided by the president and are

kept secret until the names are announced—generally on Opening Day in the fall or during the annual State of the College address.

Five Clark College employees received Presidential Coins during his 2015 State of the College Address on January 15. They were:



Carolyn Johnson

### **Carolyn Johnson**

Carolyn Johnson has worked at Clark College in various capacities for 10 years, the past six of them in Career Services, where she currently holds the position of Employment Specialist & Co-op Coordinator. Her main focus and interests include assisting students with their job search and doing resume critiques. “I have seen her work tirelessly to help students start from a blank page, get the words on paper, develop a thoughtful summary statement, and assist with the smallest details of formatting,” President Knight said in presenting her with the coin. “She does this with patience and care for the student.”

Knight also cited Johnson’s work with international students, helping them to understand American employment practices and job-search strategies.

## **Izad Khormae**

Professor Izad Khormae has taught Computer Science and Engineering at Clark College since 2002. He also has teaching experience at Oregon Institute of Technology, Washington State University, and Iowa State University, as well as more than two decades of engineering and managerial experience at prominent companies such as Hewlett-Packard. He is also the founder of e1 Solutions, a Vancouver-based online business software solution company.

Professor Khormae also organizes a quarterly exposition where Computer Science and Engineering students can present their ideas for projects, which can range from bark-cancelling noise machines that can mute a neighbor's noisy dog to mobile apps that help students with time management. "He loves working with students and helping them complete their projects," said President Knight.



Karla Sylwester with fellow dental hygiene professor Brenda Walstead.

## **Karla Sylwester**

Professor Karla Sylwester, who is retiring later this year, has been the lead restorative instructor in Clark's Dental Hygiene program for more than 30 years. "She is regionally and



nationally known for her teaching skills,” said President Knight. “People call from all over the U.S. to get help from her for their board exams.”

Sylwester regularly organizes group activities to help boost morale and student success, including her annual Halloween bowling extravaganza and her Monday night “Carving with Karla” sessions to help students pass their restorative board exams. Her no-nonsense demeanor has won her fans among students and faculty alike. “Because she cares, she’s tell you like it is,” President Knight said. “I really appreciate that.”



Audra Rowton

## **Audra Rowton**

Audra Rowton began working in Clark’s Purchasing department 13 years ago. She is now the department’s secretary senior. Her work ethic began early: She earned her associate degree in secretarial science at Rio Hondo College in Whittier, California, while also working full-time.

“I love Clark College because I work with a lot of great people,” said Rowton. “I really enjoy working with the faculty and being available to help the students with their questions.”



Dean of STEM, Peter Williams; Vice President of Instruction Dr. Tim Cook; Jim Watkins; and Director of Facilities Services, Tim Petta.

### **Jim Watkins**

Project Manager Jim Watkins has been responsible for managing and seeing through to completion many of the college's large capital projects, including the Clark Center at Washington State University Vancouver and Clark College at Columbia Tech Center (both of which came in on time and under budget, Knight noted). Currently Watkins is overseeing the construction of the new STEM building on Clark's main campus, after which he will begin planning Clark's new North County campus.

"He has earned a reputation for his thorough knowledge of all aspects of facility planning, design, and construction; his attention to detail; and his problem-solving skills," said President Knight. "He has taken on our biggest capital projects with enthusiasm, perseverance, and a commitment to building the best possible facilities for our students, faculty, and staff."



Sue Williams

## **Sue Williams**

Sue Williams began her career at Clark in 1996 as a Human Resources Assistant Senior before becoming a Recruiting Manager, then Assistant Director of Human Resources, until moving to her current position as Associate Director of Human Resources. “She is the expert in HR policy and practices for the college,” said President Knight. “She heads the training, recruitment, hiring efforts and the benefits team of the college efficiently and with a true team spirit.”

Knight commended Williams for her “open, honest, consistent and fair” way of handling Classified Staff and Association for Higher Education discipline and grievance issues, and that “she is a huge asset to the college, supporting the students and employees without hesitation and always with a smile.”

*Photos: Clark College/Jenny Shadley*

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# **Fall 2014 Classified Staff**

# Excellence Award



Heather White

Congratulations to Heather White, recipient of the 2014 Fall Quarter Classified Staff Excellence Award! The following is taken from her award nomination:

**Heather White** is the Program Support Supervisor for Disability Support Services. She has been with the college since 2002.

Heather provides a tremendous service to the community by facilitating communication between hearing and deaf consumers. Heather interprets and provides accessibility for campus events professionally and holds herself to the high standards of skill that she expects from all of her interpreters. Her performance in her work is the very definition of "excellence."

Heather always has a great attitude. She is compassionate to everyone who comes in seeking help. She takes the time to know the specific needs of the deaf students and the interpreters, and matches the student's needs with the interpreter's strengths. What is important to the student is important to Heather.

Heather works to improve our community in many ways. She is involved with the Sign Language Interpreter Program Advisory Committee at Portland Community College and is on the Washington School for the Deaf Post High School Advisory Committee as well as the State Deaf Transfer Fair Local Advisory Committee. She is also on the Commencement committee and provides the interpretation at Commencement to make it accessible to deaf students, faculty, staff and audience members. She has taken on the role of placing interpreters for Washington State University Vancouver and Lower Columbia College.

Heather is a wonderful person to work with and for. Whether someone is a new or veteran interpreter, she makes sure we all feel respected and supported. She always listens actively and attentively and looks at each person as an individual.

### **Congratulations to all of the fall quarter nominees:**

**Vanessa Meyer:** Vanessa is doing a great job in the department. She pays attention to details and maintains the office and its immediate environment, including the mailroom, elegantly. Vanessa is cheerful, polite and shows courtesy to the faculty. When help is needed, she takes prompt action. Her messages are clear and precise. Everything she does is orderly.

**Susan Taylor:** Susan is in charge of all admissions at Clark International Programs and she always manages to get everything in order to perfection. She wants to help every person she comes in contact with. Whether it is a student or a co-worker or someone outside of our campus, she is willing to take all the time needed to make you feel comfortable and confident. Susan respects everyone. She is always the bigger person and is always polite, no matter what the situation.

**Thor Tesdale:** Thor works tirelessly to maintain the interior and exterior appearance of the college. He takes great pride in his work and makes sure the job is completed to satisfaction and on time. Thor prioritizes jobs so that the most pressing deadlines are met first. He is very personable

and is willing to “bend” his schedule as much as possible to accommodate the needs of other individuals. Thor’s calm and respectful personality is a beneficial addition to Facilities Services. The personal thank-you notes he has received are additional evidence of his high level of service.

The College Community will celebrate all 2014-2015 nominees and recipients at the Annual Ice Cream Social.

The Classified Staff Excellence Award was established in 2005 and recognizes classified staff who have demonstrated exemplary work performance, outstanding customer service, a positive and cooperative spirit, and special achievements or contributions to the college community. Thanks to the support of the Clark College Foundation, each quarter’s recipient receives a \$400 cash award.

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## **Exceptional Classified Staff Awards**





Melissa Williams receives her Exceptional Classified Staff Award during Opening Day 2014.

Opening Day is traditionally the occasion for announcing the yearly Exceptional Classified Staff Awards, which recognize two classified employees for their contributions to Clark College. Recipients receive a glass plaque and \$1,000, funded through an anonymous donor's contributions to the Clark College Foundation.

For their "exemplary work performance, outstanding service to the college, a positive and cooperative spirit, and/or special achievements or contributions to the college," Enrollment Services Program Coordinator Melissa Williams and Facilities Services Custodian Derald Richards were named the winners of the 2014-2015 Clark College Exceptional Classified Staff Awards.





President Knight presents  
Derald Richards with his  
Classified Excellence Award.

### **Derald Richards, Custodian**

Derald Richards was described in his nomination as “consistently performing at a level above and beyond the scope of his job.”

While Richards is naturally a quiet and retiring person, those who work with him regularly at Clark College at Columbia Tech Center have learned to value his cheerful attitude, helpful suggestions, and the way he takes pride in everything that is asked of him. One nominator wrote, “He will drop whatever he is doing to assist staff, faculty, or students. No matter how busy he is, he always greets everyone with a smile and never a complaint.”

Another coworker summed Richards up with just two words: “Super Wonderful!!!”



President Knight presents Melissa Williams with her Exceptional Classified Staff Award.

### **Melissa Williams, Enrollment Services Program Coordinator**

Whether they know it or not, probably every student who registers for classes at Clark has been supported in some way or another by Melissa Williams. Her nomination states that she “consistently goes far beyond what is expected of her job title to see that students, faculty, college staff, and the community get what they need. She earnestly engages in students’ experiences at Clark and has helped to create an environment of focused customer service, communication, and teamwork. Her communication skills have been instrumental in explaining policies and procedures, assisting new staff, keeping her coworkers in the loop when changes occur, and keeping everyone up to date on a daily basis. Her approach, keeping students as the forefront of what we do, has improved and enhanced Clark College’s ability to meet the changing needs of our student population. ... In truth, she is the very definition of an exemplary employee.”

Other nominees for 2014-2015 were: Scott Coffie, eLearning, Information Technology Specialist 4; Rose Gardner, Administrative Services, Office Assistant 3; Silvia Marinova, Business Technology, Instruction & Classroom Support

Technician 2; Vanessa Meyer, Behavioral & Social Sciences, Secretary Senior; Lynn Vanhoomissen, Security & Safety, Program Support Supervisor 1; Jennifer Vernon, Early Childhood Education, Program Specialist 3; and Heather White, Disability Support Services, Program Support Services Supervisor 2.

The Clark College Foundation instituted the yearly Exceptional Classified Staff and quarterly Classified Staff Excellence awards in 1997 to recognize exceptional staff members. Nominations may be submitted by classified, administrative and exempt staff; faculty; students; alumni; retirees; college trustees; and Foundation directors.

*Photos: Clark College/Jenny Shadley*

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## **Presidential Coins**



President Bob Knight introduces the Presidential Coin recipients on Opening Day 2014.

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## Kael Godwin



As a Research and Analytics Professional working within the college's Office of Planning & Effectiveness, Kael Godwin "transforms the way we use data so that we can make better decisions," said President Knight. In his seven years at Clark, Godwin has earned a reputation as someone who's "approachable and responsible ... and will do anything to help the college, even if it is outside his job description."

Knight also cited Godwin's key role in supporting the implementation of the college's new customer relations management software, and noted that many people at the college have remarked upon his strong work ethic and commitment to the college.



## Ron Hirt

Fiscal Analyst Ron Hirt began working at Clark College in 1983. In more than 30 years of service, he has become known not just for his daily runs around campus—no matter what the weather—but also for his expertise in finding any kind of information located in the college’s financial management system, regardless of how buried, obscure or complex it is. He has been a key player in many of the financial audits that the college has undergone – and passed, always helping to ensure there are no findings.

“The guy is meticulous,” President Knight said. “You can ask him for any kind of file and he knows right where it is. When I first came to Clark as a vice president, he was one of the people I knew I could go to for help.”

## **Susan Muir**



Student Affairs Administrative Assistant Susan Muir began working at Clark in 2007; through the years, her service to Clark has spanned many areas pertaining to her department, including retention programs, student conduct, behavioral intervention team, and the Veterans Resource Center. “In every situation, she follows through to make sure the students and programs are well-served,” said President Knight. “Her knowledge, skills, and abilities are known across the college



because of her willingness to provide a helping hand.”

Knight added that Muir is known for creating a calm and welcoming environment in her office that helps support students who arrive there in crisis, as well as for being willing to share her time and energy (not to mention her impressive stash of chocolate) with visitors to Student Affairs.



**Vicki Cheng**

Vicki Cheng, an Administrative Assistant in the Workforce, Career & Technical Education department, has been a Clark employee for 32 years. Her depth of experience is a great asset to her department and allows her to prioritize day-to-day issues effectively.

“She is always willing to step up and assist anyone who walks through the office door with impeccable customer service and a genuine desire to help,” said Knight. “She always makes a point to know and understand the projects across the unit so that she is capable of answering questions that may arise, and often offers suggestions that improve the end product.”



## **Patti Serrano**



Business Administration professor Patti Serrano is no stranger to honors at Clark: She was named one of the college's 2012-2013 Exceptional Faculty Award recipients. "She has been a rock in her division for 33 years and counting," said President Knight. "Through her leadership, she has formally and informally mentored faculty, staff and administrators."

Serrano has been a key participant in such important collegewide efforts as strategic planning, accreditation, and course development. Currently, she is leading her department's efforts to develop a new Bachelor of Applied Science degree in Management. "She is admired and respected by students, faculty, and staff alike," said President Knight.