

Clark instructor earns Guggenheim



Orlando, Florida, June 12, 2016 is one of a series of paintings from Stephen Hayes' project *In the Hour Before*, for which he received a 2018 Guggenheim Fellowship. Image courtesy of Stephen Hayes/Elizabeth Leach Gallery.

Clark College is proud to announce that adjunct art instructor Stephen Hayes has been named a 2018 Guggenheim Fellow in Fine Arts. Hayes is one of 175 scholars, artists, and scientists from the U.S. and Canada to receive this honor from the John Simon Guggenheim Memorial Foundation.

"As one of the few community colleges in the state to offer an Associate in Fine Arts degree, Clark College takes pride in

the high level of quality of the faculty members who teach in our studio arts programs,” said Professor Lisa Conway, chair of the college’s art department. “We are thrilled, though in no way surprised, by Stephen’s latest accomplishment.”

Hayes has taught classes including drawing, color design, and two-dimensional design at Clark since 2012, shortly after he presented a lecture during the college’s popular Clark Art Talks series. Besides Clark, his teaching experience includes Oregon State University and Yarmouk University. As an artist, Hayes has held over 35 solo exhibitions in the U.S. and abroad, and his works are housed in the collections of the New York Public Library, the Frans Masereel Centrum voor Grafiek in Kasterlee, Belgium, The Portland Art Museum, The Hallie Ford Museum, The Gates Foundation, Lewis and Clark College and more than 100 private and public collections in the United States, Europe, and Japan.

Hayes, who lives in Portland, will use the fellowship’s funding to pursue a project titled *In The Hour Before*, in which he uses Google Earth to view places that have been affected by gun violence and paints them as they would be seen in the hour before the violent event took place.

“It is both exciting and humbling to be awarded this fellowship,” said Hayes. “So many artists are as deserving of this kind of recognition. I have worked with focus for a long time and have gotten a few breaks over the years with exhibitions, grants, and awards. This one feels as if it can not only be a recognition for past efforts, but also can open doors to new possibilities.

More information about Stephen Hayes is available at www.gf.org/fellows/all-fellows/stephen-hayes/ and at his website, www.stephenhayes.net.

Winter 2018 Classified Staff Excellence Award



Eben Ayers

Congratulations to **Eben Ayers**, recipient of the 2018 Winter Quarter Classified Staff Excellence Award!

Eben Ayers is a Campus Security Officer for Security and Safety and is described as someone who “consistently demonstrates a high level of professionalism and compassion for his fellow human beings” and “frequently looks for opportunities to help someone “have a better day.””

Ayers began his career at Clark College more than 15 years ago as an intern from the Clark County Skills Center (now Cascadia Technical Academy). While he has pursued other opportunities over the intervening years, he has spent many years working for Clark Security and Safety, first as a Parking Enforcement Officer and now as a Security Officer. In that role, Ayers serves as a member of the college’s Title IX team. He also has

taken the lead on coordinating with leadership within the STEM Building to develop and communicate security protocols and operating hours of the computer labs that are housed within the newest building on campus. Additionally, he serves as advisor for the Clark College Realm Runners Club.

One example of how Ayers applies compassion and professionalism to his daily duties took place last summer, when he helped the owner of a home across the street from the main campus that had caught on fire. Ayers escorted the homeowner to a nearby room where she and her dogs would be safe, then made sure that she had no immediate medical needs and helped her reach out to friends and family.

Another example can be seen in an article published in the Independent (and later republished in the Columbian) last October entitled "Clark after dark: a night with campus security," in which a reporter followed Ayers on his rounds and documented his compassion toward some transient visitors to the campus. One nominator noted, "Eben does not seek the spotlight and was reluctant to give the interview, but he felt that helping a student reporter and representing the security department, and ultimately the college, was a higher priority than his personal comfort."

Below are more comments from nominators about Ayers:

- "Eben is a very reliable, personable and friendly person. When Eben works security for any major events on campus, I find him to be steadfast and committed; always willing to go above and beyond to help with no questions asked. Clark is lucky to have Eben on the Security team!"
- "One of the most distinctive qualities about Mr. Ayers is that while he is very professional at his work, he also connects with people in a compassionate way. He works fervently in order to save the people dignity at the same time that he applies policies that need to be

applied.”

- “I have known Eben for over 15 years. All of those years have been in association with Clark. Eben first started with our department as an intern through a program he was attending at the Clark County Skills Center. This was in conjunction with his high school course work. Eben has pursued different opportunities over the years, but has always returned to Clark Security. After his time as an intern, he returned as a Parking Enforcement Officer where his attention to detail, willingness to help others, and excellent work ethic, were put on full display. He easily became someone the department could count on.”
- “When I first started at Clark College, Eben was an invaluable source of information on both practices in the department, as well as policies and procedures for the College community as a whole. Eben was able to help me answer difficult questions I had about my position and suggest innovative and creative solutions to some of those problems. In particular, his thoughts and insights on crafting a database to track authorized access for students and staff helped me greatly.”
- “Eben ... is quick to follow up with open reports and always conscientious of the multiple departments that may be involved in cases. Eben approaches his work with a calm and clear vision for the potential outcome of a situation. He is thoughtful in his approach and thinks of the student/campus above all. Eben personifies what it means to be a Clark Penguin. He puts customer service at the forefront with the entire campus community including visitors. Eben has a calm sense about him and with that skill, he is able to deescalate situations that have the potential to go awry. In Eben’s role as a security officer and club advisor, he is a great listener, communicator, and role model. As a member of the Title IX team, Eben is thoughtful in his approach to investigations and working with students and staff that

may be involved in the situations he is working with.”

Congratulations, as well, to all nominees for the Winter 2018 Quarter Classified Staff Excellence Award:

Heather Adams is the Administrative Assistant 4 to the Dean of Student Engagement for Student Affairs, a role that provides administrative coordination for not just the dean, but also for the teams handling Behavioral Intervention and Threat Assessment, Title IX, and conduct areas. Having recently earned her master’s degree in Student Affairs Administration, Ayers has become an integral member of the Title IX team, investigating alleged discrimination and/or harassment. “This work can be difficult and draining,” wrote her nominator. “She handles it professionally and efficiently.”

Other comments about Ayers include:

- “She has strong knowledge of not only the college community, but the larger Clark County community. She readily offers this information to coworkers and students who have questions that reach beyond the Dean of Student Engagement’s office. Heather engages students in a meaningful way even when her interactions with them, or theirs with our office, is brief. ... One of my favorite things is when these students take Heather up on her offer to “stop by and say hi” to our office even when they do not have a question or need; it is clear evidence that Heather excels at community building and cares for Clark.”
- “Heather is continually looking for ways to interact with all levels of the Clark College community. She has become a valuable resource with her creative ideas and solid problem solving. Heather has taken on the role of co-presenter on various Student Care presentations – specifically within the areas of BITA, Conduct, and Title IX. Heather is regularly scheduled to co-present at the quarterly New Faculty Orientation meetings and

other invitations that arise; she is a competent and engaging presenter who can easily take the reins if the other presenter is unavailable.”

Allison (Allie) Fjeldheim is a Warehouse Operator 2 in Purchasing and Central Services. Her nominator praised Fjeldheim for her attention to detail and commitment to customer service. As an example, they recounted an experience of trying to track down a tool that had not arrived as ordered. “Allie was on the spot, knew exactly what order I was speaking of, and was able to provide specifics on the order,” the nominator wrote. “Allie had already contacted the vendor and tracked the tool for us.”

Other comments about Fjeldheim include:

“Recently, I ordered some student supplies. I received the package, but was short some of the items. In following up with Allie, I was informed that not only had she noted the discrepancy, but had already contacted the vendor and the shorted items were being shipped.”

“It is really great to know that we’ve got Allie on our side when it comes to orders and tracking.”

Jennifer Lea is an Administrative Assistant 3 in the Business Division, where, a nominator writes, she “manages an enormous amount of information with accuracy, efficiency, and ease.”

“Responding to all requests on time and within the budget, she assists in planning faculty schedules; responds to catalogue requests; provides us with classrooms; oversees requests for book orders, supplies, travel, and equipment, along with any other number of office and managerial responsibilities,” the nominator added. “In addition, she supports the Director of the Bachelor of Applied Science in Applied Management (BASAM) program, by sending out timely correspondence to students in two cohorts, making sure each term that their classes are accurately represented in the schedule, providing students

with appropriate class registration codes, and tracking the students within the program, as they might move from the two-year schedule to the three-year schedule. Orientation letters and materials prove to be accurate, and promotional/informational letters are always completed with expertise and professionalism. Jennifer provides logical and helpful advice in the completion of many of these tasks.”

Other comments about Lea include:

- “Jennifer is a central part of the business department. She daily guides us and responds to our needs. Her interactions with the students are always positive.”
- “Jennifer is patient and is always pleasant to everyone. When students go to her with questions, she either has the answer or finds the answer to their questions. This is also true of faculty. When we need accomplish something and we don’t know to do so, she figures it out or already knows.”
- “Jennifer arranges for BASAM orientations beyond normal work hours. She has everything well organized to include every detail; i.e. name tags, ordering all the food, has the room organized stays into the evening through the event and then cleans up. The first BASAM orientation there was a lot of food left over so she took it to a homeless shelter. In my mind, that is going beyond expectations.”

David (Dave) Mott is a Custodian 2 in Custodial Services. He was nominated by members of a department that he helps to maintain. They noted his “positive attitude, great customer service, friendliness, and willingness to help. “Even though we only see Dave a couple of days a week for a short time, he always asks if we need anything else, offers help and always displays a positive attitude,” said one nominator. “He takes the time to get to know you while getting his job done.”

Other comments from the team include:

- “On days when he has to vacuum and noise may be disruptive to the office, he is considerate and starts on the areas that are less disruptive to our team. He also asks if there are other areas that need vacuuming that may not be part of his regular duties. “
- “Dave does a wonderful job of working quickly and efficiently, while still taking time to get to know his colleagues and build relationships with them. ... I always looked forward to having Dave come through the office in the mornings and having a quick chat with him.”
- “Dave always goes above and beyond to provide great customer service. For example, we put in a work order for tables to be delivered on a Friday for a going away party. Dave saw the work order and offered to take care of it sooner because he would already be in our building and had the right stuff to complete the order while he was also coming through to do his normal work. He always goes the extra step to make sure people are taken care of and get the things they need.”

Sherry Smith is an Administrative Services Manager B in the Science Technology Engineering Math (STEM) Division. She was instrumental in overseeing the move of the STEM Division into its new location at the STEM Building, which opened in 2016.

Comments about Smith include:

- “Sherry is the ‘go-to’ person in STEM for everything. Most importantly, when we were preparing to move into the STEM Building, Sherry took the lead. Sherry was the liaison for faculty and staff, making sure we had what we needed to make the processes as smooth as possible. This was an immense relief to faculty, as we knew with Sherry in charge nothing would get overlooked.”
- “If I have what seems to me to be a complex issue or question and pose it to Sherry, she graciously says she’ll look into it and get back to me. I am always surprised by a prompt and thorough response where she

gets an answer and further helps me out by filling out necessary paperwork if needed. Usually all I have to do is sign something and what seemed like a daunting problem to me is solved.”

- “In the years I have worked with Sherry, both when she was my supervisor, and also as a colleague, I’ve observed her professionalism and integrity to be accurate, resourceful and consistent in her work performance at the college. She is creative with finding ways to solve problems and presents workable solutions for her staff and department. She wants people to be successful and can simplify tasks so that they happen accurately and timely.”
- “Sherry is a real asset to the college and the unit. Her willingness to solve problems and her extensive knowledge of Clark College has been critical to our ability to do our jobs. She is always positive and a pleasure to work with.”

Mitchell (Mitch) Sott is an Engineering Technician 3 in Workforce, Professional and Technical Education. He was commended by a nominator for his work in setting up the new McClaskey Culinary Institute kitchens, noting that often he had to design and fabricate elements like shelving, splash guards, and stands himself.

“He has been a key player in creating a safer work environment,” they wrote. “Mitch checks on his work, making sure items are functioning safely and properly.”

Other comments about Sott include:

- “Mitch is a valuable member of the WPTE team – interacting positively with faculty, students and staff in the kitchens.”
- “He communicates clearly with faculty and staff in the problem solving and design stages of custom fabricated solutions.”

Victoria Walters (Ong) is a Program Coordinator in Advising. Comments about her include:

- "Victoria is always asking questions, and listens to student with an open mind. She is excellent at prodding our students for additional information to ensure she is using a holistic mindset to help our students navigate college life. She tries to connect with other staff outside her department in an effort to avoid pinging students. She consistently provides outstanding service and always has the student's best interest in mind. She has contacted me on multiple occasions to confirm what the student needs in regards to appealing or requesting reinstatement. She has also provided students with my contact information directly in order to help the student navigate the complexities of financial aid."
- "I feel Victoria is consistent in providing excellent service to our students and goes above and beyond expectations by not pinging students and taking that extra time to evaluate the needs of our students and guide them in the right direction."

Shelly Williams is a Program Coordinator for the Music department. Her duties are wide-ranging, from ordering sheet music to handling much of the organization of the college's annual jazz festival, and from supporting faculty to promoting concerts. Outgoing band director Rich Inouye said, "Shelly is one of the most generous and uplifting people I have had the pleasure to work with, but she is also a true professional in her ability to take care of business. After running the jazz festival for a couple of years by myself, bringing Shelly on board as the coordinator was a blessing and her contributions have been integral to the festival's success."

Other comments about Williams include:

- "Her dedication to the department and college is an invaluable and immeasurable resource to Clark and the

greater Vancouver community. The reputation of the Clark Music Department and Clark College Jazz Festival holds throughout the nation clearly demonstrates the excellence Shelly demonstrates in her execution of her duties.”

- From a student: “In all my four years at Clark College, Shelly is the most kindhearted and joyful staff member I have ever met. Her attentive spirit keeps music students (and faculty) organized and she develops a healthy and professional relationship with each student. With no favorites and a heart for music, she always finds a way to brighten up the music department and give weary music majors the tools to succeed.”
 - “She is the most positive and upbeat person I’ve ever met! ... She genuinely cares for students and puts their needs first. With her, they can share their fears, needs, stories, jokes—the list goes on!”
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State of the College



President Knight delivers the 2018 State of the College address.

At his annual State of the College address on January 18, Clark College President Bob Knight highlighted both the college's accomplishments and its challenges.

When it came to the former, Knight didn't have far to look—just outside the doors of Gaiser Student Center, students were learning and eating at the McClaskey Culinary Institute, which opened in the fall. About a dozen students from the Professional Baking and Pastry Arts program stood against one side of the room, and one of them presented Knight with his favorite pecan bar.



President Knight receives a pecan bar from baking and pastry arts student Cameron Godney.

Knight had other sweet news to share, including the opening of an on-campus food bank for students and the announcement of 20 new athletic scholarships to be bestowed each year. He also announced a new agreement that will allow for increased student exchange with colleges and universities in Japan. And he shared that the college's new Bachelor of Applied Science in Applied Management is potentially adding cohorts due to high demand. Two more bachelor's degrees—one in Early Childhood Education and one in Addiction Counselor Education—are "on the horizon," he said.

Knight also noted that Clark had been chosen by the American Association of Community College to be a Pathways 2.0 College—one of just 13 community colleges across the country to receive this designation. This will allow Clark to receive training and support as it converts to the "Guided Pathways" model of higher education, which streamlines students' journeys from admissions to career with clearly explained educational pathways.

Knight said that Guided Pathways was vital to managing one challenge currently facing the college: student retention.

“Our goal is that all students, regardless of ethnicity or economic background, achieve and succeed at the same rate,” he said.

Knight shared stories of recent graduates who had succeeded at Clark: Nancy Boyce, who now runs her own diesel repair company in Alaska; Dr. Inva Begolli, who came to Clark from Albania and recently earned her doctorate in pharmacy; and Cody Messick, a lackluster student in high school who discovered a love of physics and math at Clark that propelled him onto a team that discovered gravitational waves in deep space. Knight also recognized several employees for their support of student success: CADD professor Keith Stansbury, who advises the college’s aeronautics club, and biology faculty Kathleen Perillo and Erin Harwood, who have led students on a project to restore salmon habitat at Clark’s future location in Ridgefield. Additionally, he bestowed Presidential Coins on Workforce Education Services director Armetta Burney and Instructional Operations associate dean Rachele Bakic.

However, Knight added a caveat that these individual stories should not be considered a substitute for systemic change.

“Many of these students, we call them ‘heroes’ because they had to overcome obstacles to succeed and complete their degrees,” he said. “We don’t want them to have to be heroes to succeed. That’s the intent of Guided Pathways. ... We want those meaningful connections, [but] we’ve got to make sure it’s systemic—that we don’t count on students lucking into a Keith Stansbury or an Armetta Burney.”

Knight said that achieving that kind of systemic change would require the help and participation of everyone at the college. He referenced *Who Do We Choose to Be?*, a new book by leadership expert Margaret Wheatley. “The fact is, there’s a chaotic world out there,” he said. “But here, as leaders, we can create what [Wheatley] calls ‘an island of sanity.’ Let’s just focus on what we can do in our own community here at

Clark College. We need to create our own island of sanity, and Guided Pathways will help us do that.”

Photos: Clark College/Jenny Shadley

Presidential Coins



Sen. Al Bauer receives a presidential coin from President Knight at the 2018 State of the College Address.

Clark College President Bob Knight presented Presidential Coins to two Clark College employees and one Clark College alumnus during his 2018 State of the College address on January 18. They were:



Rachele Bakic

Rachele Bakic

Rachele Bakic began at Clark in 2012 as the program manager for the Health e-Workforce Consortium Grant. She accepted the position of Interim Director of Academic Services in September 2014. In 2015, she was named the Associate Dean of Instructional Operations, a role that involves overseeing many aspects of the college's curriculum and programs. Knight said Bakic played "an integral role" on the college's Curriculum Committee, Instructional Planning Team, and the Outcomes Assessment Committee, all of which help realize the college's academic strategy and ensure that classes meet the needs of students. He also noted her work on the Academic Calendar Committee and other groups around campus.



Armetta Burney

Armetta Burney

Armetta Burney has served as Director of Workforce Education Services (previously called Eligibility Services) at Clark College for five years. In that role, she has led the expansion of several programs serving students. The Basic Food, Employment, and Training Program (which provides federal funding for students facing barriers to education) served fewer than 20 students per quarter when Burney began her career at Clark; now it serves more than 300. Similarly, she expanded the Passport to College program, which provides incentives to students for reaching specific academic milestones. She oversaw changes to the way the Opportunity Grant was administered, which led to student retention rising from 76 percent to 84 percent. And she launched an Emergency Grant program for students in crisis.

“She is committed to ensuring that she and her staff meet students where they are, and providing students with the support they need to be successful,” Knight said.

Sen. Al Bauer

While former Washington State Senator Al Bauer is not a Clark College employee, he has a long and personal connection to the college, beginning when he first began taking classes here in 1948 after being laid off from a cannery job. Bauer has said that he expected Clark to refuse to admit him, and that the college’s wholehearted welcome helped him to believe in his own capabilities. Bauer left Clark to join the Navy, but returned after his service to continue his education. He eventually earned a master’s degree in education and taught in area schools for more than 20 years. His political career included nine years as a Washington State Representative and two decades as a state senator, during which time he earned the moniker of “the education senator.” A staunch advocate for the institution that gave him his start in higher education,

Bauer's significance to the college was made clear in 1988 when a building on the main campus was dedicated to him.

"Thank you for being who you are, being the leader that you are, and for caring about students as the education senator," said President Knight in presenting the coin to Sen. Bauer.

President Knight introduced a Presidential Coins at Clark College in 2007. They are given to faculty and staff members who provide exemplary service to Clark students, the college, and the community. In 2016, President Knight expanded the coins' recipients to include exemplary supporters of the college. The honorees are decided by the president and are kept secret until the names are announced—generally on Opening Day in the fall or during the annual State of the College address in January.

Photos: Clark College/Jenny Shadley

**Fall 2017 Classified
Excellence Award: Jessica
Beach**



Jessica Beach

Congratulations to Jessica Beach, recipient of the 2017 Fall Quarter Classified Staff Excellence Award!

Jessica Beach is Secretary Senior for Transitional Studies. Jessica is described as someone who is committed, efficient, kind, respectful, timely, and responsible, and who provides outstanding customer service. One nominator said, "Jessica is an optimistic and enthusiastic team member, and she's not only good at collaborating, but she also makes it fun. The work environment is made better by Jessica's presence: She creates a welcoming and productive work space here, and this helps everyone else do their job more easily."

Being an active member of the college community, Jessica regularly participates on committees, serves in leadership roles, and takes advantage of a variety of professional development opportunities so that she can improve her skills as a supervisor. Jessica not only cares for her own training needs, but also the needs of her staff. Her nominator said, "Jessica ensures that she and her staff have the resources and training needed to meet the needs of everyone who seeks their assistance."

Jessica supervises a classified Program Assistant, two part-time program assistants, and up to eight student employees,

both in a computer lab and at a very busy reception desk. She takes her role as a supervisor very seriously. Her goal is to help her staff members to perform their jobs well, to grow professionally, and to work within the WPEA contract and the law. She voluntarily attends trainings to increase her skills as a supervisor and her understanding of labor law.

One of her direct reports states that, "Jessica is very knowledgeable! She is patient in her training and shows appreciation for a job well done." Another says, "Jessica does a great job of keeping the team moving toward our goals, maintaining a productive work environment."

Below are comments from Jessica's colleagues:

- "Over the past year, Jessica has taken on the role of BEECH's primary administrator for EvaluationKit, the online software for student evaluations. In this role, she set up 284 classes to be evaluated in 2016-17. The process is very complex and the data needed to be entered perfectly in order for the nearly 6,000 students in these 284 classes to be able to complete and submit their evaluations. Jessica has done an excellent job with EvaluationKit and I find that with her overseeing it for the BEECH Unit, I never have to worry about this contractual part of the faculty evaluation process being completed correctly and on-time."
- "Jessica has been a joy to work with because she is always available to answer questions and clarify a process (no matter how many times I ask). She responds quickly to emails and phone calls. Also, she is always available if I just stop by with a question. All my interactions with Jessica have been pleasant and helpful. I am able to focus on my job because she provides such wonderful support. She is amazing and truly a collaborative partner in Transitional Studies."
- "Jessica is always willing to help me navigate the paperwork involved with attending conferences, ordering

supplies. She is very professional and timely and knows what she is doing.”

- “Jessica has been an essential resource for me as a new faculty member in Transitional Studies. Her support and assistance have been excellent, and I have found her to be VERY timely in responding to my many questions. I’m happy to have her!”
- “I value Jessica’s input at staff meetings and her willingness to volunteer. I enjoy her sense of humor when she is attempting to rehome furniture and other equipment.”

Congratulations, as well, to all nominees for the Fall 2017 Quarter Classified Staff Excellence Award:

Amanda Brown is the Library and Archives Para 3 at Cannell Library and is described as a dependable colleague who is instrumental in inventing ways to make the student experience better. Brown started at Clark College as a work-study student assistant and loved the community so much that she decided to stay at Clark College. Brown was eventually promoted to part-time work leader and then full-time Circulation and Summit Borrowing Technician; shortly after, supervisor duties were added to her position.

Comments about Brown include:

- “She always has great ideas and shares those ideas in efforts to make the library and Clark College even greater places to be. Amanda is truly an asset to the Clark College community.”
- “Amanda is consistently a go-to person. She is respected immensely by faculty, staff, students and the public. Anytime someone has an issue or needs to learn how to do a task, they ask Amanda. She’s easy to work with, she is a great listener, and values the opinions of others.”
- “The students feel at ease as Amanda is approachable and warmly welcomes everyone to Cannell Library and

Clark College.”

Heidi Eckman, Fiscal Technician Supervisor, and **Amy Fankhauser**, Secretary Senior, both work at the Bookstore. Both Eckman and Fankhauser were nominated on the same nomination form and are described as having infectious spirits that customers value. With staffing changes, Eckman and Fankhauser have stepped up tremendously, and their nominator calls them “rock stars!”

Other comments about Eckman and Fankhauser include:

- “They have helped ensure scheduling for cashiers goes smoothly.”
- “Even during the crazy times, they were very creative in finding ways to help students and faculty. Whether it is helping students with questions from other departments or covering for a sick co-worker, they were there.”

Audrea Hagen is Secretary Senior for Mathematics and is described as an incredible asset to the department as well as calm, welcoming, cheerful, and responds with diligence and grace. When the division chair, John Mitchell, suggested to the Math department that Hagen be nominated, the response was a flood of supportive emails and testimonials to the value she provides to the math division.

Many praised Hagen’s creative efficiency. Nominators said, “We especially commend her ability to stay focused and productive on strategic tasks, while at the same time being a calm, welcoming, cheerful presence to the many students who need her help,” said the nomination. “Audrea has to serve a large volume of students, faculty, and staff every day. She always offers exceptionally thoughtful, patient, and supportive service. A particular strength is working calmly with students who angry or upset. Her calm, helpful demeanor has helped defuse potentially difficult situations.”

Hagen’s nominators said, “We know that asking Audrea a

question about anything will result in our getting a prompt answer. If she doesn't have the answer, she researches until she finds our answer." Here are some testimonials to that effect:

- "Audrea displays an exceptional work ethic juggling large, strategic tasks such as tracking the math division budget, setting up new instructors with all that they need, keeping our division supplies stocked and finding ways to streamline and improve the workings of our large division."
- John Mitchell wrote, "As a new division chair I was impressed with her diligence in her work, her knowledge of college systems and procedures, and her willingness to help me with the many questions I had as I started out. She was invaluable in helping me adjust to my new role."
- "Audrea has exceptional communication skills. She takes clear, concise meeting minutes that capture the spirit of the discussion. She articulates college policy and procedure in understandable terms when the division has questions. She has a remarkable ability to make complicated concepts clear and has unlimited patience for explaining. Because of her ability to really listen, she can quickly respond to our needs. This is a notable, and sometimes rare, characteristic that is very much appreciated by her division."

Heather King is the Administrative Services Manager B for Business and Health Sciences and is described as someone who shows a consistently high level of service to the students, the public, the community, and coworkers. King is said to work tremendously hard to keep on top of all the administrative needs of the unit. Her nominator said, "She keeps the unit abreast of meetings and opportunities, and from an instructor's point of view, things seem to go smoothly and I know that she is responsible for doing the administrative

duties that give the unit a sense of direction and stability. She always is available to help with any question I have and she has the answer.”

Other comments about King include:

- “She is always smiling and has a composed demeanor.”
- “Her communication skills are professional and helpful.”

Jennifer Lea is Administrative Assistant 3 for the Business Division and is described as someone who is helpful and displays a collaborative attitude. Her nominator said, “Everyone in the business division thinks so highly of her and have expressed gratitude to her for all she does on their behalf.” Lea ensures that students feel welcomed and supported in addition to making sure new adjuncts have what they need to contribute to student success.

Other comments about Lea include:

- “Jennifer makes sure that every faculty member in the division is aware of his or her schedule, book orders, travel requests, and all other details in a timely manner.”
- “Jennifer has taken on helping the Bachelor of Applied Science (BAS) to take off.”
- “She makes sure to follow up with every faculty member to make sure they have submitted whatever they need to submit—syllabi, book orders, travel requests, etc. She is instrumental in orienting new adjuncts.”

Photo: Clark College/Jenny Shadley

Jim Archer, 1942-2017



Long-time art faculty member and gallery director James “Jim” Archer passed away on Tuesday, November 28. He was 75 years old.

Archer grew up in Vancouver and received his Associate of Arts degree from Clark College before going on to earn his Bachelor of Arts in graphic design from Portland State University and his Master of Fine Arts from Washington State University. Afterward he returned to Clark College to teach. In addition to serving as gallery director, Jim taught art and art history at Clark College for 23 years.

Archer originally became curator of Clark’s art gallery in 1982, when it was still located within the Clark College Bookstore and was called the Index Gallery. Successful in attracting well-known Northwest artists, the Index Gallery became known as one the region’s top alternative venues for

contemporary artists. Archer announced his retirement in 1995. That same year, the gallery—which by then had been relocated to a larger space within Gaiser—was renamed in Archer's honor. It moved to its current location in the lower level of the Penguin Union Building in 2005.

In 2016, Archer donated much of his private art collection to Clark College; selected works from the collection were shown in the gallery that bears his name, in an exhibit called "Archer @ Archer."

Current and retired art faculty joined together to issue the following statement about their colleague's passing:

It is with great sadness that we announce the death of Jim Archer. Jim was the first director of the Archer Gallery, a position he held from 1982 to 1995. He established the traditions and mission that are central to the Archer Gallery. Under his direction, the gallery quickly gained a regional reputation for exhibiting emerging Northwest artists due to his prescient eye for recognizing young talent. Through the next several decades, significant regional artists could point to their initial exhibition in the Vancouver-Portland metro area at Clark College's Archer (formerly Index) Gallery.

Jim was a passionate, sometimes fierce, man with strong opinions. The gallery exists in its present form because of the battles that Jim fought to shape it. All of his strength and determination was needed for his struggle with AIDS. Jim was diagnosed with HIV in 1987 and AIDS in 1994 before medications had been developed to manage the disease. In the winter of 1995 Jim became dangerously ill but survived and became an early successful recipient of the AIDS drug cocktail. The dignity, resolve, and humor with which he handled the treatments and advancing illness was inspiring. He never yielded to his illness and continued to live and enjoy life fully.

After his retirement from Clark in 1995, Jim continued to champion young artists: collecting work, visiting studios, and curating exhibits – including “Next/Now” (Littman Gallery, Portland State University) and “Modern Zoo” (St. Johns, Oregon).

Jim returned to his own studio work after retirement creating and exhibiting collage and painting on paper. Both his work and his art collection (much of which was donated to Clark College and the Hallie Ford Museum at Willamette University in Salem, Oregon) were featured in “Archer@Archer” in 2016.

Jim was a great friend, father to Stephen and Peter Archer, and Grandfather to Isabella (Bella) Archer.

There will be a memorial service on December 16 at 6:00 p.m. Holladay Park Plaza (1300 NE 16th Ave., Portland, Oregon), the retirement community where Archer lived until shortly before his death. Time and details are still being determined by the family; this article will be updated as details become available. The Archer Gallery is collecting cards and letters to give to the family during the service.

This article was updated 12/6/17 to reflect the new date of the memorial service. It was updated again on 12/11/17 to include the time of the service.

Photo: Clark College/Jenny Shadley

The joy of giving



Backpacks collected during the 2017 Backpack Project.

Earlier this year, Clark College employees donated 91 backpacks filled with school supplies to the children of Clark students—a new record for what has become known as the Backpack Project.



and Equity.

Approximately one quarter of Clark's students have dependent children, and back-to-school supplies can easily run to more than \$100 per child. Recipients for the backpacks are identified each year by staff in Clark College departments like Workforce Education Services, Financial Aid, Veterans Affairs, Transitional Studies, Child and Family Studies, and the Office of Diversity

and Equity.

As one family wrote, "Thank you, thank you, thank you! This is

absolutely amazing and I am so taken with your generosity and thoughtfulness. Our family is so grateful to you!"

This was the 14th year that employees have participated in the Backpack Project. We want to acknowledge and thank all of you who have helped to provide more than 822 backpack over the years.

Each backpack is unique because the project's organizers ask the children what their favorite colors and characters are. Many donors go out of their way to find the perfect backpack for a child, scouring stores or the Internet for the perfect Seahawks or My Little Pony theme. Others load the backpack with extra supplies and fun items. This year, one Clark employee created a book about her own horses for a young child who liked horses.

More than 70 employees donated backpacks to the project this year, for a variety of reasons. Some do not have children at home but want to participate in the excitement of back-to-school time, while others are parents who are working to instill the value of giving in their own children. Many departments also make this a team project and take an after-work shopping trip together. Whatever their reasons, the Backpack Project brings as much joy to those who give as it does to those who receive the backpacks.



If you would like to participate in the Backpack Project next year, watch for a collegewide email sent in July; backpacks are generally due by mid-August so that children can receive them before the new school year starts.

This article was contributed by Planning & Effectiveness Administrative Assistant Cindy Heck and ctcLink Manager Susan Maxwell, who co-organize the Backpack Project each year.

Photos contributed by Clark College Workforce Education Services and by student parents.

Outstanding employees



Stage Manager Mark Owsley steps out from behind the scenes to accept a service award at Opening Day.

Opening Day on Sept. 12 marked several celebrations of employee contributions to the college. Employees were recognized for 5, 10, 15, 20, 25, and 30 years of service to the college. Three employees—Facilities Services Maintenance Mechanic Daniel Simonson, Engineering professor Christina Barsotti, and Mathematics professor Tracy Nehnevaj—earned recognition for 25 years of service to the college, while

Stage Manager Mark Owsley stepped out from behind the backdrop to accept a plaque for 30 years of service. And, in a surprise gesture, Board of Trustees chair Jada Rupley presented President Bob Knight with a Clark basketball jersey commemorating his 10th anniversary as college president.



President Knight holds a basketball jersey given to mark his 10th anniversary as college president.

“Currently the average tenure of a community college president is three and a half years,” noted Rupley. “We’re lucky to have someone who’s remained dedicated to our college for 10 years.”

Additionally, the recipients of the annual Exceptional Faculty Awards and quarterly Classified Staff Excellence Awards were recognized. The faculty awards are announced at Commencement and the quarterly Classified staff awards are announced each quarter. Additionally, two Classified Excellence Award nominees were announced to be recipients of the annual Exceptional Classified Staff Awards: Aleksandr Anisimov and Tia Schmidt.

Five Clark College employees received Presidential Coins during Opening Day. Introduced in 2007 by President Bob Knight, the coin is given to faculty and staff members who provide exemplary service to Clark students, the college and the community. The honorees are decided by the president and

are kept secret until the names are announced—generally on Opening Day in the fall or during the annual State of the College address in January. The newest coin recipients are:

Sean Janson

Sean Janson started at Clark as an assistant men's soccer coach in 2007. He became head coach of the women's soccer team in 2014, and has led the Penguins to be one of the most dominant forces in their league. In 2017, they won the Northwest Athletic Conference South Region Title for the first time in college history. Additionally, the team held a 2.94 cumulative GPA, and eight out of nine sophomores on the team signed letters of intent at four-year institutions.



Roberta Roche, who has worked at Clark for more than 40 years, accepts a Presidential Coin at the 2017 Opening Day employee recognition.

Roberta Roche

Roberta Roche first joined Clark in 1973 as a part-time Clerk-Typist. She has served in several positions and departments over her four decades at Clark; currently, she is a Program Specialist 2 in the Office of Financial Aid, where she serves

as the central point of contact for outside agencies who provide funding for students. During the 2016-2017 year, she processed more than \$1.2 million in outside agency funding. Knight remarked, "One outside agency representative recently commented that he has worked with numerous colleges, and the support and direction that she provided far outweighed any other help that he had received."

Sherry Smith

Sherry Smith serves as the STEM Administrative Services Manager. She was commended for her role in moving departments into the new STEM Building with few problems. "She works quietly but she is very effective in supporting the STEM unit," said Knight.

Toccara Stark

Toccara Stark has served as Director of Marketing at Clark since August 2015 and, Knight said, "It is hard to think of anyone who has had such a great effect in such a short amount of time." Stark has led the college's rebranding effort and has been instrumental in many college initiatives. She also works regularly with Clark College Foundation and community stakeholders on behalf of the college.

Kristy Taylor

Faculty member Kristy Taylor was recently named the director of Clark's Dental Hygiene program after serving as interim director for two years. She oversaw the program's recent and successful accreditation review. Taylor also serves on several college committees, including Academic Planning. Knight called her "a strong advocate for Clark students."

To see more photos from Opening Day, visit the college's Flickr album.

Read more about Opening Day on our news site.

Photos: Clark College/Jenny Shadley

Marking the path for a new year



Clark employees enter O'Connell Sports Complex to attend Opening Day.

Fall was in the air on Monday, September 18. Not only did the day see the first substantial rainfall in months—a change welcomed by many, with their thoughts on this summer's

devastating wildfire season—but it was also the occasion for Clark College faculty and staff to gather once again and greet a new academic year at the college’s annual Opening Day celebration.

The event highlighted a year in which the college will be, in many ways, re-envisioning itself. President Bob Knight opened his remarks with lessons that he and other college leadership had gained Dr. Margaret Wheatley’s book, *Who Do We Choose to Be?: Facing Reality, Claiming Leadership, Restoring Sanity*. “In a world that is sometimes chaotic at best, every day, faculty and staff have the opportunity to do extraordinary things that change the lives of students, improve the community, and ultimately impact our world,” he said, adding that the college is adapting to expand those opportunities.

Board of Trustees Chair Jada Rupley echoed that theme, discussing the board’s role in approving the college’s Strategic and Academic plans that are designed, in large part, to help boost student retention and completion rates.



“Now the hard work is what needs to be done—and that’s your work,” she said.

Knight went on to enumerate some of aspects of that work, including the college’s progress toward the Guided Pathways model of higher education, which has led to the creation of a new “Areas of Study” map that changes the way current programs are organized. He also talked about new systems put in place to provide shared governance at the college, as well as continued work toward realizing the college’s Social Equity Plan.

In speaking about social equity, Knight addressed the plight of Clark students covered by Deferred Action for Childhood

Arrivals (DACA), a currently threatened program that provides limited protection to undocumented immigrants who grew up in the United States. “Our DACA students are welcome here at Clark College,” said Knight. He continued over the noise of a standing ovation, “We’re an open-access college and we’re here for everyone!”

Knight received another standing ovation shortly afterward when he announced the opening of the college’s new Penguin Pantry, an on-campus food bank that began serving students this summer. “This new service recognizes that our students make difficult choices with their money every day, and we don’t want hunger to limit a student’s ability to learn,” he said.

Knight also looked forward to the McClaskey Culinary Institute opening later in the year—“We’ll be eating there very soon, so hang on”—and thanked the Clark College Foundation for its support in funding the new facility.



President Bob Knight congratulates Clark alumna Dr. Inva Begolli during the college’s 2017 Opening Day.

Then, in a reminder of what the college has already accomplished, he invited Dr. Inva Begolli to join him at the podium. Begolli, who graduated from Clark in 2011 after fleeing her native Albania, earned a full scholarship to

continue her education at Washington State University. Earlier this year, she earned her doctorate in Pharmacy from Pacific University. "This lady is an example of what we do here at Clark College," said Knight. "She wants to be the Health Minister of Albania one day, and I believe she will be."

Knight said that another way the college is adapting to meet its students is through a months-long rebranding effort. "As we continue to struggle through an enrollment crisis, it is important to take a step back and evaluate who we are, if others know who we are, and most importantly, if who we are matches who or what people think we are," he said.

Employees received weekly planners with key brand messages inside them and viewed a video covering key elements of the brand. As is Opening Day tradition, a music video featuring employees was unveiled, and employees were honored with awards, Presidential Coins, and service-anniversary recognitions. The event ended with lunch in Gaiser Student Center.

Photos: Clark College/Jenny Shadley

**Summer 2017 Classified
Excellence Award: Rebecca
Udwary**



Rebecca Udvary

Congratulations to **Rebecca (Becky) Udvary**, recipient of the 2017 Summer Quarter Classified Staff Excellence Award!

Udvary is Secretary Senior for the Art & Theatre department and is described as someone who “demonstrates her commitment to the College Community in a number of ways.” Whether Udvary is serving on Clark College’s Safety Committee, assisting someone in need, coordinating usher coverage for all Clark College Theatre productions, applying data analysis techniques to find equitable practices that better accommodate the needs of students and her department, or greeting folks with a warm, friendly smile – she is seen as a “valued member of the Penguin Nation.”

Other comments about Udvary include:

Udvary is described as someone who treats those she meets with respect and understanding. One nominator wrote, “Becky maintains a welcoming, upbeat, ‘can-do’ attitude within our whole department. No problem is too small or big for Becky. I’ve seen her greet lost people tumbling in off the street with the same graciousness as she would the president of the college. Becky does a particularly good job of meeting the needs of both faculty and students in the Art department, and does an excellent job of communicating back and forth across

that spectrum. Students and faculty all appreciate how welcoming, informative and helpful Becky is.”

Udwary is not only described as welcoming and supportive, but as someone with many diverse talents and interest areas. In fact, one nominator wrote, “Her talents know no bounds.” With a former career in information technology (IT), Udwary applies her skills in graphic design, social media promotion, and troubleshooting to assist the needs of her department. Outside of her interest in technology, “Becky has enthusiastically taken classes in photography and ceramics, as evidence of her comfort in being in the ‘learner’s seat’ at Clark – a good role model for us all!”

Directly related to her job, Udwary models excellent work performance and outstanding customer service to the college and broader community. A nominator mentioned, “Becky operates as a highly skilled professional, assisting the Art department with advanced administrative techniques and acumen. Each quarter, Becky compiles a spreadsheet that outlines all of the Art classes, class times, instructors, and class locations. This spreadsheet enables students and faculty to quickly determine the most efficient means of addressing their needs. It is an invaluable resource.”

Udwary not only provides great assistance to her department, but also does so for Clark College’s Safety Committee. One nominator wrote, “In addition to being pleasant, helpful, and willing to help others on campus, Becky also directly contributed to making Clark College a safer place to work and study.” An example of this is when Udwary volunteered “to expand her role as an Emergency Building Coordinator to serve as a member of the Emergency Communications Team and acting as the South Campus Lead. In that role she helped to restructure the radio communications protocols for the Emergency Building Coordinators (EBC’s), took a lead role in reprogramming all EBC radios, found time to help the Emergency Manager conduct comprehensive testing of two separate radio systems, provided

training to her fellow EBCs on the new radio protocols, and took on a lead role in coordinating communications during the evacuation drills that were conducted on main campus in May.”

Congratulations, as well, to all nominees for the 2017 Summer Quarter Classified Staff Excellence Award:

Jessica Beach is Secretary Senior for Transitional Studies. She is described as an excellent employee who displays a “can-do” attitude, is tenacious when faced with problems, knowledgeable, thorough and efficient, and provides outstanding customer service. She is also commended for attending trainings to “increase her skills as a supervisor and understanding of labor law.”

Additionally, nominators say, Beach goes above and beyond by offering to take on additional tasks, contributing creative solutions, and extending her great customer service to other departments. One nominator said, “Jessica is thorough and efficient in the way that she supports 65 employees in the Transitional Studies Division (50 faculty and 15 staff). She is quick to respond to emails, phone calls, and in-person inquiries. When there are problems, she is an excellent researcher and digs into the details and stays with it until everything is sorted out.”

Below are comments from Beach’s colleagues:

- “I sincerely appreciate Jessica and her top-notch organizational skills. I know that I couldn’t do any part of my job— whether it’s teaching or working as division chair— without stellar staff like her.”
- “Jessica is very supportive and assisting; she responds to needs quickly, and is always there to either assist with things directly or to help identify the right person if a request is outside of her role. I know that if I have a question or request Jessica will take care of it in a timely and thorough manner. I really

appreciate this about her.”

- “Jessica is always willing to help me navigate the paperwork involved with attending conferences [and] ordering supplies. She is very professional and timely and knows what she is doing.”
- “Jessica is very knowledgeable! She is patient in her training and shows appreciation for a job well done.”
- “Jessica does a great job of keeping the team moving toward our goals, maintaining a productive work environment.”
- “Jessica is an optimistic and enthusiastic team member, and she’s not only good at collaborating, but she also makes it fun. The work environment is made better by Jessica’s presence: She creates a welcoming and productive work space here, and this helps everyone else do their job more easily.”

Roslyn Leon Guerrero is Administrative Assistant 4 for the Office of Diversity and Equity. Colleagues praised her support of the Office of Diversity and Equity as a safe space on campus for anyone who needs it. They also noted her “strong commitment and advocacy for students and coworker of color” and that she “is devoted to supporting those in the community who have been most vulnerable.” Always providing a welcoming atmosphere with a “warm and friendly face,” Leon Guerrero “helps to break down barriers, eliminates fears and helps students be successful while still honoring their authentic selves.” Recently, she received a full scholarship for the National Pacific American Leadership Institute (NAPALI) – Hawaiian word for “the cliffs” – to continue training as a Pacific American Emerging Leader. Additionally, in 2016, Leon Guerrero was appointed by Governor Jay Inslee to be a Commissioner for the Washington State Commission on Asian Pacific American Affairs. As a Commissioner, she is one of the 12 advisory board members appointed to be a voice for Washington’s Asian Pacific American communities.

Below are comments from Leon Guerrero's colleagues:

- "One way she provides support is by serving as one of the Advisors for APIC (Asian Pacific Islander Club). Roslyn has worked with students to help organize culturally specific events and activities on campus, created and maintained relationships with community organizations servicing the API community, which in turn creates resources and opportunities for our students. Roslyn's advocacy for students stretches beyond our campus and will have a lasting impact on our community."
- "She is a trusted resource who will advocate for what is equitable and fair."

Gayla Shanahan is a Grounds and Nursery Specialist 3 in the Grounds Department. She is said to go above and beyond in working to keep the main campus in such great shape. The campus is often described as beautiful and lush, and Shanahan plays an important role in making that happen.

Below are comments from Gayla's colleagues:

- "I always see Gayla going above and beyond at work."
- "She does an amazing job and deserves to be recognized for it."
- "The areas of campus that she tends to are always so lush and beautiful."
- "She really puts passion into her job and we all benefit from how hard she works."

Photo: Clark College/Jenny Shadley